

Broadland Futures Initiative Online Survey 2020 (printable format)

Welcome.

Thank you for taking part in our consultation.

We want your views on how we can all manage future flood risk together. Your response to this survey will help us set the objectives for the Broadland Futures Initiative (BFI) strategy plan, and move towards the creation of a framework for future flood risk management to better cope with our changing climate.

By 'Broadland' we mean the plan area shown on the map below. It includes the Broads Authority Executive Area, low lying parts of Great Yarmouth, and the low sections of coast at Walcott and between Eccles to Winterton.

Your feedback will help us to understand:

- Your priorities for the management of flood risk in the medium to long term future.
- How our Broadland communities feel about the challenge of adapting to climate change.
- What flood and coastal risk management measures and techniques we should explore further, so that our communities, economy and environment can continue to benefit from the appropriate level of flood risk management.

You may find it useful to look around our virtual exhibition before completing the survey. You can do that by visiting <https://broadlandfuturesinitiative.virtualeventspace.io/> the exhibition has lots of useful information, as well as links to the study reports on different topics that we have produced over the last year.

You can also visit our website (link below) for more information.

If you are unable to access or complete this survey, please contact us at: info@broadland-futures.org.uk

Find out more about the Initiative by visiting: www.broads-authority.gov.uk/looking-after/climate-change/broadland-futures-initiative

A map of the BFI Plan Area.



Section One: Features of the Broadland area

Question 1- We all have a different relationship with the Broadland area. It may be our home, the place we work, or a place we go to relax and have fun. The table below lists some important features of Broadland and the BFI plan area that flood risk management helps to protect.

To help us decide what the priorities are for the management of flood risk in the future, on a scale of low, medium, or high, how important are the following aspects of the plan area to you personally? (Please place an 'X' in the relevant box to you).

| Features of the Broadland area | Scale of personal importance to you | | |
|--|-------------------------------------|--------|------|
| | Low | Medium | High |
| A series of protected habitats that support a wide range of coastal and freshwater wildlife. | | | |
| Green spaces within urban areas, countryside and coast that are open for people to enjoy. | | | |
| The network of broads and rivers that run through the area. | | | |
| The soil resource beneath our feet. | | | |
| The characteristic Broads landscapes of grazing marsh, fens and wet woodland. | | | |
| Historic buildings and structures within Great Yarmouth, villages and the wider countryside. | | | |
| Good stocks of fish and places to go fishing. | | | |
| Places of entertainment and leisure for both the local community and those on holiday. | | | |
| Broads and rivers that are accessible for navigation and other water based activities. | | | |

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| The network of paths and bridleways through the countryside. | | | |
| Places of work, business and retail. | | | |
| Accommodation for those on holiday. | | | |
| The production of food, both the growing of crops and the raising of animals. | | | |
| The cutting and gathering of fibre and construction materials such as reed and sedge for thatching. | | | |
| Residential buildings in both urban and rural areas. | | | |
| Places that provide services to the local community and the wider public. | | | |
| Services that are required in an emergency such as police, fire and medical. | | | |
| Places for the disposal of waste. | | | |
| The road and rail network connecting communities and within rural areas. | | | |
| Links across the area that provide communication and energy. | | | |
| The sourcing and distribution of water supplies, and the treatment of waste water. | | | |

Please use the space below to describe any other important features that we need to protect from increasing future flood risk

Question 2.

What do you most like about living, working or visiting the Broadland area?

Question 3.

What is your favourite place in the Broadland area, and why?

Section Two: Flood Risk & Climate Change

Question 4.

Which of the following impacts of flooding are you **personally most concerned about**?

- | | |
|--|--|
| <input type="checkbox"/> Damage to property (private & business) | <input type="checkbox"/> Road and bridge closures |
| <input type="checkbox"/> Saltwater intrusion into the waterways | <input type="checkbox"/> Damage to agricultural land |
| <input type="checkbox"/> Coastal erosion | <input type="checkbox"/> Damage to wildlife habitats |
| <input type="checkbox"/> Inland riverbank erosion | <input type="checkbox"/> None of these |
| <input type="checkbox"/> Contamination of floodwater by sewage | |

Other (please specify):

Question 5.

How would you rate your level of understanding about the potential effects of a changing climate on the Broadland area?

Please circle one option:

- I don't know anything.
- I understand a little.
- I understand a fair amount, but I'm aware of gaps in my knowledge.
- I'm quite well informed.
- I'm an expert.

Question 6.

The expectation is that future climate change will give rise to warmer wetter winters and hotter drier summers. Also, sea level will get higher. At the present time, the speed and extent of these changes is uncertain depending on how far we limit the causes of climate change, but some change is inevitable. How would you rate your level of concern about the effects of climate change on flood risk in the Broadland area? Please circle as appropriate:

- I don't worry about it at all.
- It's a minor concern.
- I sometimes feel anxious, but it's not my top concern.
- I quite often feel anxious.
- It's having a noticeable impact on my mental health.
- Other

Question 7.

Do you have any specific concerns about the impacts of climate change for the Broadland area?

Section 3: Vision & Adaptation

Question 8.

The following statements describe some possible visions for the future of the Broadland area and the role that flood risk management might have. At present, we cannot guarantee what will be possible, but these statements can express our ambitions.

To help us decide what the scope and ambition of the BFI plan should be, please tell us to what extent you agree or disagree with each of the following statements?

Strongly disagree Disagree Neither agree nor disagree Agree. Strongly Agree

1 2 3 4 5

| Statement | Level of agreement 1 to 5 |
|---|------------------------------|
| Flood risk is managed by organisations working together across the whole of Broadland and the adjacent coast. | |
| Where possible, flood risk will be managed at the source of flooding. For example, using natural flood risk management further up the catchment such as a Brushwood dam to slow the flow. | |
| Flood risk management will reduce the impact of flooding when it does occur. | |
| We work with nature to slow down the flow and store water within the environment. | |
| Flood risk management at the coast and inland are considered at the same time and support each other. | |
| Our management of flood risk will cover some building and operation of structures to hold back flood water, as well as making our communities less vulnerable to the impact of flooding. | |
| Within the Broadland area, action is taken to reduce the harm caused by the intrusion of saline water and poor quality water. | |
| Communities and individuals are knowledgeable about the flood risk they face and understand the actions they need to take to reduce its possible impacts. | |
| Our plan for managing flood risk is flexible to enable us to respond in stages to the changing flood risk as climate change unfolds. | |
| Our choices of actions to manage flooding reflect the full range of benefits provided by flood risk management, including those that cannot be expressed in money terms. | |

| | |
|--|--|
| Where government funding is not enough to meet requirements, those who benefit most and are most able to contribute make up the shortfall, through financial and in-kind contributions. | |
| Investment in the management of flood risk helps secure sustainable local economic activity and growth, and the creation and retention of jobs. | |
| Our flood risk management will conserve and where possible enhance the existing character and distribution of wildlife, and also enable wildlife to adapt and move in response to climate change. | |
| Our flood risk management will help agriculture adapt to the changes caused by climate change. | |
| New and existing buildings and infrastructure will be built or adapted to be more resilient to flooding and higher temperatures. | |
| The management of flood risk works closely with the management of water supplies to identify and take actions that benefit both. | |
| Broadland and the adjacent coast continue to be an accessible and popular destination for water based recreation and tourism and is able to adapt to the changing climate. | |
| The actions to manage flood risk seek to minimise, and if possible achieve net-zero emission of greenhouse gasses, both in relation to their implementation and the activities and land uses that they help support. | |

Question 9.

Climate change has the potential to affect the way we use the Broadland area day to day, and how we manage the risk of flooding. Which of the following statements best matches your view as to how we should respond to such future changes? Please circle the most relevant statement.

1. Resist the change and make efforts to keep things the same as they are now.
2. Accept the change and don't alter the way we do things.
3. Accept the change but modify the way we do things to some extent in order to try get the best from the situation.
4. Accept the change but re-think our goals and objectives for how we use the area in order to better fit the new conditions.

Section 4: Decision Making & Funding

Question 10.

What might encourage you or others in the community to take a more active approach in planning and decision-making for climate adaptation in the Broadland area? Please circle as many options as you want.

- Knowing more about how the Broadland area might be affected by climate change and flood risk.
- Knowing more about what options are available to help the Broadland area adapt to future changes.
- Opportunities to engage in constructive conversations about Broadland area's future with a range of people.
- Trusting that participation in climate adaptation planning and future flood risk management is taken seriously
- Other (please specify)

Question 11.

As noted in our study report on our webpage: 'Current Approaches to Flood Risk Management within the Plan Area,' investment and funding is key to the BFI strategy. Partnership funding will almost certainly be needed to implement future management measures, with the cost of projects being shared between national and local sources. This approach will support a greater sense of ownership and choice for our local communities.

The statements below focus on funding. Please indicate how much you agree or disagree with each statement by putting an 'X' in the appropriate boxes.

| General statement about funding | Strongly Disagree | Disagree | Neither agree or disagree | Agree | Strongly Agree |
|--|-------------------|----------|---------------------------|-------|----------------|
| I view funding to help the environment and manage flood risk as a shared financial responsibility. | | | | | |
| I would like to have more opportunities to comment on how money is | | | | | |

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| assigned to different flood risk management projects in the future. | | | | | |
| I'd be willing to make a personal donation of resources, for example, facilities, land, equipment to help save money, improve the environment and manage flood risk in my area. | | | | | |
| I'd be willing to make a donation of my time, for example, volunteer, attend meetings, to help the environment and manage flood risk in my area. | | | | | |
| When visiting places, I would be willing to contribute, such as through parking fees, towards flood risk management measures in that location. | | | | | |
| I would appreciate more | | | | | |

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| information about funding and what the challenges are. | | | | | |
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Question 12.

Do you have any ideas or suggestions that you would like to share on how funding could be improved?

Question 13.

We are in the early phases of preparing the BFI plan, and are keen to have your views to help with its development. We will be engaging with you again soon, but please use the space below to give any other thoughts at this stage on what will be important in setting the objectives for the BFI?

About you

To help us know more about our BFI community, and to support equal opportunities in our engagement processes, it would help to have the following information about you. However, there is no obligation to provide this information. Please refer to our Privacy Notice below to see what happens with the data we collect about you.

Are you aware of your own level of flood risk? If you need help identifying this you can access 'Environment Agency flood map for planning tool' to do so, visit <https://flood-map-for-planning.service.gov.uk/> where you can search and review areas of interest to you. Alternatively, to check a flood risk summary for any given area in England please feel free to visit: <https://flood-warning-information.service.gov.uk/long-term-flood-risk>.

Please circle as appropriate.

Yes I am aware I am in a flood zone

No I was not aware of being in a flood zone

No I am not in a flood zone

Your age bracket (Under 18, 19-25, 26-45, 46-65, 66+):

Do you live or work or both in the Broadland area? Please circle as appropriate.

Live

Work

Visitor / Holiday maker

Both

None

Do you enjoy any recreational activities on the Broadland Area such as sailing or angling?

Do you, or have you taken your holiday in the Broadland area? If so, please do state the location.

Alternative Language to provide information if English is unsuitable:

Any disability you feel may affect your participation in future public consultations?

Is there anything specific you feel you can offer to help take the Initiative forward?
e.g. expertise and local knowledge, a willingness to share information sent to you with other members of your community, specific resources or skills you could share, a meeting room for public events etc.

Are you currently involved in any other initiatives to help the Broadland area plan for a future shaped by climate change?

- Yes
- No
- If yes, please tell us what you are involved in.

If you wish to continue to receive information about the BFI please let us know how you would like to receive this (please tick all that apply):

- Direct emails
- Social Media channels
- Drop in meetings and events

- Website
- Digital newsletter

Other (please specify):

Finally, please enter your contact details below if you would like to continue to receive information about the BFI.

Name:

Address:

Postcode:

Email Address:

You can return this form to us at:

Broadland Futures Initiative
c/o Broads Authority,
Yare House,
62-64 Thorpe Road,
Norwich, Norfolk
NR1 1RY

Privacy notice

The following shall apply to any personal information (data) we receive as a result of the enquiries made on this form and to explain your rights and give you the information you are entitled to under the Data Protection Act 2018.

The full Data Protection Policy can be found on the Broads Authority website:
<http://www.broads-authority.gov.uk/data-protection-policy>

1. The identity of the data controller and contact details of the Data Protection Officer

The Broads Authority is the data controller. The Data Protection Officer can be contacted at dpo@broads-authority.gov.uk or (01603) 610734. The Data Processor will be the Environment Agency alongside the Broads Authority. Data Processors are obligated to adhere to the Data Controller's (Broads Authority) privacy and data protection policy.

2. Why we are collecting your personal data

Where supplied by you, your personal data is being collected as an essential part of the consultation process, so that we can contact you regarding your response and for statistical purposes. We will only use your data in relation to BFI specifically. No other reasons will be permitted.

3. Our legal basis for processing your personal data

The Broads Authority may process personal data as necessary for the effective performance of a task carried out in the public interest, i.e. a consultation.

4. What information we collect

We collect only basic contact details such as an e-mail address, or if preferred, a postal address.

5. With whom we will be sharing your personal data

Your personal data will not be shared with any organisation or third party or transferred outside the UK.

6. For how long we will keep your personal data, or criteria used to determine the retention period.

Your personal data will be held for two years from the closure of the consultation. Any paper copies submitted will be uploaded onto our system and then destroyed immediately.

7. Your rights, e.g. access, rectification, erasure

The data we are collecting is your personal data, and you have considerable say over what happens to it. You have the right:

a) to see what data we hold about you

b) to ask us to stop using your data, but keep it on record

c) to ask to have all or some of your data deleted or corrected

d) to lodge a complaint with the independent Information Commissioner (ICO) if you think we are not handling your data fairly or in accordance with the law. You can contact the ICO at <https://ico.org.uk/>, or telephone 0303 123 1113.

8. Your personal data will not be used for any automated decision making.