# Financial Scrutiny and Audit Committee

6 March 2018 Agenda item No 12

# **Review of Code Corporate Governance**

Report by Solicitor and Monitoring Officer

**Summary:** The Code of Corporate Governance has been redrafted to

reflect the 2016 CIPFA framework.

**Recommendation:** That the Committee reviews and comments upon the draft.

# 1 Background

- 1.1 The Authority's current Code of Corporate Governance reflects the guidance issued by the Chartered Institute of Public Finance and Accountancy (CIPFA), in particular their publication "Delivering Good Governance in local government framework".
- 1.2 The Accounts and Audit Regulations 2015 amended the existing 2011 Regulations and the Authority's Annual Governance Statement for 2015/16 envisaged that the Code of Corporate Governance would need to be revised in accordance with both the change in Regulations and the anticipation of a revised CIPFA Framework.
- 1.3 The new CIPFA guidance was published in 2016. It states that authorities should test their governance structures and partnerships against the principles contained in the Framework by:
  - Reviewing existing governance arrangements
  - Developing and maintaining an up-to-date local code of governance, including arrangements for ensuring on-going effectiveness
  - Reporting publicly on compliance with their own code on an annual basis and on how they have monitored the effectiveness of their governance arrangements in the year and on planned changes.
- 1.4 The new Framework also states that in order to achieve good governance, each local authority should be able to demonstrate that its governance structures comply with the core and sub-principles contained in the Framework. These are set out below. It is also crucial that the Framework is applied in a way that demonstrates the spirit and ethos of good governance which cannot be achieved by rules and procedures alone. Shared values that are integrated into the culture of an organisation and are reflected in behaviour and policy are hallmarks of good governance. The Authority has its shared values set out in the Core Values, which are within the new draft document.

- 1.5 The six core principles under the new Framework are:
  - (i) Behaving with Integrity, demonstrating strong commitment to ethical values and respecting the rule of law.
  - (ii) Ensuring openness and comprehensive stakeholder engagement
  - (iii) Defining outcomes in terms of sustainable economic, social and environmental benefits
  - (iv) Determining the interventions necessary to optimise the achievement of the intended outcomes
  - (v) Developing the entity's capacity including the capability of its leadership and the individuals within it.
  - (vi) Managing risks and performance through robust internal control and strong public financial management.
- 1.6 In accordance with the above a new draft Code of Corporate Governance has been prepared by the Solicitor and Monitoring Officer. The document's Appendix is the subject of ongoing input, but should be complete when it is reviewed by Management Forum in March 2018. In the meantime comments from the Committee are welcome. The ongoing procedure is that once the Chair of the Committee and Chief Executive are satisfied with the final version, it is signed by the Chair of the Authority and Chief Executive.

#### 2 Conclusion

2.1 The Committee's comments on the draft Code of Corporate Governance are welcomed pending its finalisation in accordance with the process noted above.

Background papers: None

Author: David Harris

Date of report: 21 February 2018

Broads Plan Objectives: None

Appendix: Appendix 1 – Draft Code of Corporate Governance 2018

# **Broads Authority**

**Draft Code of Corporate Governance:** 2018

#### 1. Introduction

- 1.1. Governance is about how local government bodies ensure that they are doing the right things, in the right way, for the right people, in a timely, inclusive, open, honest and accountable manner. It comprises the systems and processes, and cultures and values, by which local government bodies are directed and controlled and through which they account to, engage with and, where appropriate, lead their communities.
- 1.2. Good governance is more than making sure that things do not go wrong or fixing them if they do. Good governance adds value; it is the cornerstone for efficient and effective organisational performance. Accordingly, systems and structures for governance need to be supported by effective leadership and organisational culture. Within public services, a key focus of governance should include the attainment of sustainable economic, societal and environmental outcomes.

# 2. Code of Corporate Governance: Objectives

- 2.1. The principal objective of a code is to increase credibility, accountability and public confidence in local authorities, and all public bodies are encouraged to adopt a local code. A code helps:
  - to develop a framework for corporate governance for the Authority based on good practice and external guidance;
  - to demonstrate compliance with the principles of good governance;
  - to continuously improve the Authority's effectiveness through an annual review of performance against the framework with an action plan to address weaknesses; and
  - to feed the results of this assessment into the Authority's Annual Governance Statement.

# 3 Delivering Good Governance

- 3.1 The following schedule, which forms the basis of the Authority's Code, has been developed using the structure recommended in the CIPFA/SOLACE document 'Delivering Good Governance in Local Government: Framework 2016 Edition". This framework builds on the set of core principles recommended by the Independent Commission on Good Governance in Public Services in 2004 for underpinning the governance arrangements of all public sector organisations of:
  - a clear definition of the body's purpose and desired outcomes;
  - well-defined functions and responsibilities:
  - an appropriate corporate culture;
  - transparent decision making;
  - a strong governance team; and
  - · real accountability to stakeholders.

- 3.2 The framework has six core principles, a number of supporting principles and suggestions for source documents/good practice that may be used to demonstrate compliance. The core principles are:
  - Behaving with integrity, demonstrating strong commitment to ethical values and respecting the rule of law
  - Ensuring openness and comprehensive stakeholder engagement
  - Defining outcomes in terms of sustainable economic, social and environmental benefits
  - Determining the interventions necessary to optimise the achievement of the intended outcomes
  - Developing the entity's capacity, including the capability of its leadership and the individuals within it.
  - Managing risks and performance through robust internal control and strong public financial management
  - Implementing good practices in transparency, reporting and audit to deliver effective accountability
- 3.3 The Broads Authority's Local Code of Corporate Governance, set out below, incorporates these principles and identifies the source documents, good practice and other means of demonstrating the Authority's compliance with the principles of good governance.
- 3.4 The Broads Authority has agreed the following core values as an expression of the values which will underpin the behaviour of its Members and staff.
  - Sustainable We consider the environment and financial implications in everything we do.
  - Exemplary We strive for excellence in all we do.
  - Caring We are considerate and respectful of each other
  - Commitment We are committed to making a difference to the Broads for the benefit of everyone
  - Open and honest We are open, honest and inclusive in all our decisions and communications

#### 4 Commitment and Review

4.1 The Broads Authority is committed to a constant process of review and improvement and incorporating good governance by design into its policies and procedures. This includes a commitment to high ethical standards and its core values as a local ethics code. Column 2 of the schedule represents what the Authority does now or intends to do with immediate effect. Performance against the schedule is reviewed and updated on an annual basis, highlighting what has been done and any further improvements needed for the forthcoming year. The outcome of the review will be reflected in the Annual Governance Statement published each year with the Statement of Accounts, and actions which are outstanding will be incorporated into the Annual Governance Statement Action Plan.

# 5 Responsibilities

- 5.1 All Members and officers of the Broads Authority share responsibility for good governance.
- 5.2 The annual review of this Code will be initiated by the Solicitor and Monitoring Officer, who will consult with the Management Team, the Chief Financial Officer, the Head of Internal Audit and the Chair of the Financial Scrutiny and Audit Committee. Other senior staff will also be invited to contribute. Significant areas of concern raised during the annual review will be referred to the Management Team or to the appropriate committee for comment or decision.
- 5.3 Delegation is given to the Chief Executive to make the necessary changes/amendments to the Code as a result of the annual review to ensure it stays relevant and up to date. Any significant changes will be reported to the Authority as part of the report on the Annual Governance Statement, and any weaknesses or outstanding actions identified will be incorporated into the Action Plan for the following year.
- 5.4 The Annual Governance Statement is approved by the Authority and signed by the Chair and the Chief Executive on behalf of the Authority.

Signed:

Prof. Jacquelin Burgess Chair of the Authority

Dr John Packman Chief Executive

Date: 2018

#### **Schedule**

# Principle A:

# Behaving with integrity, demonstrating strong commitment to ethical values, and respecting the rule of law

We will:

#### Behave with integrity:

- Ensure members and officers behave with integrity and lead a culture where acting in the public interest is visibly and consistently demonstrated thereby protecting the reputation of the organisation
- Ensure members take the lead in establishing specific standard operating principles or values for the organisation and its staff and that they are communicated and understood. These should build on the Seven Principles of Public Life (the Nolan Principles)
- Lead by example and using the above standard operating principles or values as a framework for decision making and other actions
- Demonstrate, communicate and embed the standard operating principles or values through appropriate policies and processes which are reviewed on a regular basis to ensure that they are operating effectively

#### Evidenced by:

# **Committee Oversight & Scrutiny:**

- Annual Governance Statement
- Financial Scrutiny and Audit Committee
- Independent persons appointed
- Arrangements for handling complaints against Members
- Standing Orders for conduct of meetings

#### **Corporate Policies and Strategies:**

- Members' Code of Conduct incorporates Nolan Principles
- Register of Interests for Members and declarations of interests made at meetings and recorded in minutes
- Financial Regulations
- Contract Standing Orders
- Declaration of Gifts and Hospitality for Members and Officers
- Anti-fraud and Corruption Policy
- Whistleblowing Policy
- Local Protocol for Member and Officer Relations

#### **Operational Procedures**

- BA Core Values
- Induction programme for new Members and staff including standards of behaviour expected
- Annual performance appraisal for staff and members
- Report template for decision making
- Key processes audited and reported on

#### Demonstrate strong commitment to ethical values:

- Seek to establish, monitor and maintain the organisation's ethical standards and performance
- Underpin personal behaviour with ethical values and ensuring they permeate all aspects of the organisation's culture and operation
- Develop and maintain robust policies and procedures which place emphasis on agreed ethical values
- Ensure that external providers of services on behalf of the organisation are required to act with integrity and in compliance with ethical standards expected by the organisation

# **Committee Oversight & Scrutiny:**

- Member/officer performance appraisal process
- Use of Independent Persons in complaints procedures

#### **Corporate Policies and Strategies:**

- Members' and Officer Codes of Conduct
- Whistleblowing Policy
- Equality and Diversity Policy
- Procurement procedures
- Recruitment Procedure
- Members considered a report on ethics in the Authority in 2017.
- Investors in People accredited Silver in December 2017

#### **Operational Procedures**

- BA Core values
- Equality Working Group set up
- Job descriptions

#### Respect the rule of law:

- Ensure members and staff demonstrate a strong commitment to the rule of the law as well as adhering to relevant laws and regulations
- Create the conditions to ensure that the statutory officers, other key post holders, and members, are able to fulfil their responsibilities in accordance with legislative and regulatory requirements
- Strive to optimise the use of the full powers available for the benefit of citizens, communities and other stakeholders
- Deal with breaches of legal and regulatory provisions effectively
- Ensure corruption and misuse of power are dealt with effectively

#### **Committee Oversight & Scrutiny:**

- Statutory Officers appointed by the Full Authority
- Committee structure in place with terms of reference
- Monitoring Officer in place
- Committee support

#### **Corporate Policies and Strategies:**

- Whistleblowing policy
- Financial Regulations, Contract Standing orders and Procurement Guide
- Codes of conduct
- Anti-fraud and corruption policy
- Scheme of delegations

- Member induction programme and development protocol
- Provision of legal advice to officers and members to ensure compliance with law
- Compliance with CIPFA's statement on the role of the Chief Finance Officer in Local Govt (CIPFA 2015)
- Job descriptions
- Internal and external audit
- Register of member's and officers interests and related party interest

#### Principle B:

#### Ensuring openness and comprehensive stakeholder engagement

#### We will:

#### Be open

- Ensure an open culture through demonstrating, documenting and communicating the organisation's commitment to openness
- Make decisions that are open about actions, plans, resource use, forecasts, outputs and outcomes. The presumption is for openness.
  If that is not the case, a justification for the reasoning for keeping a decision confidential should be provided
- Provide clear reasoning and evidence for decisions in both public records and explanations to stakeholders and being explicit about the criteria, rationale and considerations used. In due course, ensuring that the impact and consequences of those decisions are clear
- Use formal and informal consultation and engagement to determine the most appropriate and effective interventions/ courses of action

#### Evidenced by:

#### **Committee Oversight & Scrutiny:**

- Availability of audio recordings of meetings
- Committee meetings held in public and authority
- Publication of agendas and reports in line with Local Government Act1972 requirements
- Chairman's briefing
- Decision Records
- Public participation at BA meetings

#### **Corporate Policies and Strategies:**

- Financial Regulations and Standing Orders
- Record of delegated decisions
- Broads Plan
- Annual review
- Access to information policy
- Broads Authority website (includes publicly available information about who the Members are and what they do, who the officers are and how the public can input and influence Authority decisions)
- Member Allowance Scheme
- Fair and transparent data processing through privacy notices

#### **Operational Procedures**

- BA core values
- Financial statements
- Information published in respect of expenditure over £250
- Public consultation over local plan
- Broads Forum
- Strategic partnerships Register
- Use of Transparency Regulations 2015

#### Engage with stakeholders

- Effective engagement with institutional stakeholders to ensure that the purpose, objectives and intended outcomes for each stakeholder relationship are clear so that outcomes are achieved successfully and sustainably
- Develop formal and informal partnerships to allow for resources to be used more efficiently and outcomes achieved more effectively

Ensure that partnerships are based on: – trust – a shared commitment to change – a culture that promotes and accepts challenge among

#### **Committee Oversight & Scrutiny:**

Appointment process to Navigation Committee

#### **Corporate Policies and Strategies:**

- Development of the Broads Plan
- Communication Strategy
- Regular management team meetings with stakeholder bodies
- 2 x Parish Forums each year

#### **Operational Procedures**

Broads Authority KPI performance indicators

#### partners and that the added value of Visitor survey partnership working is explicit Newsletters Broadcaster **Broad Sheet Committee Oversight & Scrutiny** Engage with individual citizens and service users: **Navigation Committee** Establish a clear policy on the type of issues Public questions that the organisation will meaningfully Broads Plan updates – May and November consult with or involve communities, individual citizens, service users and other **Corporate Policies and Strategies:** stakeholders to ensure that service (or other) **Communication Strategy** provision is contributing towards the **Broads Local Access Forum** achievement of intended outcomes Corporate Twitter and Facebook Ensure that communication methods are Notices to Mariners effective and that members and officers are "Ask JP" clear about their roles with regard to community engagement **Operational Procedures** Encourage, collection and evaluation the Broads Plan updates views and experiences of communities, Learning resources on website citizens, service users and organisations of Annual Report and Business Plan different backgrounds including reference to future needs Implement effective feedback mechanisms in order to demonstrate how views have been taken into account Balance feedback from more active

stakeholder groups with other stakeholder

Take account of the impact of decisions on future generations of tax payers and

groups to ensure inclusivity

service users

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Defining outcomes in terms of sustainable economic, social and environmental benefits

#### We will:

#### Define outcomes:

- Have a clear vision, which is an agreed formal statement of the organisation's purpose and intended outcomes containing appropriate performance indicators, which provide the basis for the organisation's overall strategy, planning and other decisions
- Specify the intended impact on, or changes for, stakeholders including citizens and service users. It could be immediately or over the course of a year or longer
- Deliver defined outcomes on a sustainable basis within the resources that will be available
- Identify and manage risks to the achievement of outcomes
- Manage service users' expectations effectively with regard to determining priorities and making the best use of the resources available

#### Evidenced by:

#### **Committee Oversight & Scrutiny:**

 Statutory Purposes set out in Norfolk and Suffolk Broads Act 1998

#### **Corporate Policies and Strategies:**

- Broads Plan based on the shared vision for the Norfolk and Suffolk Broads
- Core Values

#### **Operational Procedures**

- Local Plan in development
- Strategic Partnerships Register
- Some elements of Strategic Risk Register

# Consider the social, economic and environmental benefits:

- Consider and balance the combined economic, social and environmental impact of policies and plans when taking decisions about service provision
- Take a longer-term view with regard to decision making, taking account of risk and acting transparently where there are potential conflicts between the organisation's intended outcomes and short-term factors such as the political cycle or financial constraints
- Determine the wider public interest associated with balancing conflicting interests between achieving the various economic, social and environmental benefits, through consultation where possible, in order to ensure appropriate trade-offs
- Ensure fair access to services

#### **Committee Oversight & Scrutiny:**

Statutory purposes

#### **Corporate Policies and Strategies:**

Equalities working group

#### Principle D: Determining the interventions necessary to optimise the achievement of the intended outcomes. We will: Evidenced by: Committee Oversight & Scrutiny: Determining interventions: Ensure decision makers receive objective Chairman's briefing and rigorous analysis of a variety of options Committee chairs indicating how intended outcomes would be achieved and associated risks. Therefore ensuring best value is achieved however Corporate Policies and Strategies: services are provided Broads Plan based on the shared vision for Consider feedback from citizens and service the Broads agreed with partners users when making decisions about service Development of Local Plan improvements or where services are no Financial Regulations and Contract longer required in order to prioritise Standing orders competing demands within limited resources available including people, skills, land and **Operational Procedures** assets and bearing in mind future impacts Budget setting process Planning interventions: **Committee Oversight & Scrutiny:** Establish and implement robust planning Annual budget processes and control cycles that cover strategic and Budget plan agreed by BA operational plans, priorities and targets Committee review of Strategic Risk Engage with internal and external Register stakeholders in determining how services and other courses of action should be Performance reporting to Committee planned and delivered **Corporate Policies and Strategies:** Consider and monitor risks facing each partner when working collaboratively, including shared risks Communication strategy Ensure arrangements are flexible and agile Risk management so that the mechanisms for delivering

Financial Strategy

#### **Operational Procedures**

- Budget monitoring and performance monitoring undertaken on a regular basis by Management Team.
- Budget setting process includes Members and senior managers
- **Financial Monitor**

# Optimise achievement of outcomes:

Ensure the medium term financial strategy integrates and balances service priorities, affordability and other resource constraints

goods and services can be adapted to

Establish appropriate key performance

process in order to identify how the

indicators (KPIs) as part of the planning

performance of services and projects is to

Ensure capacity exists to generate the

information required to review service

Prepare budgets in accordance with

Inform medium and long term resource planning by drawing up realistic estimates of revenue and capital expenditure aimed at developing a sustainable funding strategy

objectives, strategies and the medium term

changing circumstances

be measured

quality regularly

financial plan

Ensure the budgeting process is all-

#### **Committee Oversight & Scrutiny:**

Budgets monitored by FSAC

# **Corporate Policies and Strategies:**

- inclusive, taking into account the full cost of operations over the medium and longer term
- Ensure the medium term financial strategy sets the context for ongoing decisions on significant delivery issues or responses to changes in the external environment that may arise during the budgetary period in order for outcomes to be achieved while optimising resource usage
- Ensure the achievement of 'social value' through service planning and commissioning

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# **Operational Procedures**

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#### Principle E:

Developing the Authority's capacity, including the capacity of its leadership and the individuals within it.

#### We will:

#### Develop capacity:

- Review operations, performance and use of assets on a regular basis to ensure their continuing effectiveness
- Improve resource use through appropriate application of techniques such as benchmarking and other options in order to determine how resources are allocated so that defined outcomes are achieved effectively and efficiently
- Recognise the benefits of partnerships and collaborative working where added value can be achieved
- Develop and maintain an effective workforce plan to enhance the strategic allocation of resources

#### Evidenced by:

#### **Committee Oversight & Scrutiny:**

#### **Corporate Policies and Strategies:**

- Member/officer induction and appraisal programmes
- IT strategy

#### **Operational Procedures**

- Appropriate job profiles used in recruitment
- learning and development plans
- Training events
- In-house training

#### Develop the capability of leadership:

- Develop protocols to ensure that elected and appointed leaders negotiate with each other regarding their respective roles early on in the relationship and that a shared understanding of roles and objectives is maintained
- Publish a statement that specifies the types of decisions that are delegated and those reserved for the collective decision making of the governing body
- Ensure the leader and the chief executive have clearly defined and distinctive leadership roles within a structure whereby the chief executive leads in implementing strategy and managing the delivery of services and other outputs set by members and each provides a check and a balance for each other's authority
- Develop the capabilities of members and senior management to achieve effective leadership and to enable the organisation to respond successfully to changing legal and policy demands as well as economic, political and environmental changes and risks
- Ensure that there are structures in place to encourage public participation
- Take steps to consider the leadership's own effectiveness and ensuring leaders are open to constructive feedback from peer review and inspections " Holding staff to account through regular performance reviews which take account of training or development needs

#### **Committee Oversight & Scrutiny:**

Scheme of Powers delegated to officers
Terms of Reference for Committees

#### **Corporate Policies and Strategies:**

- Member Development Protocol
- Chief Finance Officer compliance with both the CIPFA Statement on the Role of the Chief Finance Officer in Local Government and the CIPFA Statement on the Role of the Head of Internal Audit in Public Service Organisations
- Monitoring Officer
- Financial Regulations and Standing Orders
- Communication Strategy
- HR policies in place

- · Conditions of employment
- Contract management in respect of externally provided services
- · Member workshops on key issues
- Induction programme for staff and members
- · Annual Member appraisal

1	Ensure arrangements are in place to maintain the health and wellbeing of the workforce and support individuals in
	maintaining their own physical and mental wellbeing

#### Principle F: Managing risks and performance through robust internal controls and strong public finance management We will: Evidenced by: **Committee Oversight & Scrutiny:** Manage risk Recognise that risk management is an Regular risk reporting to FSAC integral part of all activities and must be considered in all aspects of decision **Corporate Policies and Strategies:** making Strategic Risk Register Implement robust and integrated risk Insurance policies in place management arrangements and ensuring Whistleblowing Policy that they are working effectively Anti-fraud and Corruption Policy Ensure that responsibilities for managing Health and Safety policies and procedures individual risks are clearly allocated **Operational Procedures** Risk assessment as part of project planning Strategic Risk Register reviewed every 6 months Review of Startaegic Risk Register by Management Forum Manage performance **Committee Oversight & Scrutiny:** Monitor service delivery effectively Chairs and FSAC meetings including planning, specification, execution Chairman's briefings and independent post implementation Terms of reference for Committees review Make decisions based on relevant, clear **Corporate Policies and Strategies:** objective analysis and advice pointing out Financial regulations the implications and risks inherent in the Standing orders organisation's financial, social and

 Ensure an effective scrutiny or oversight function is in place which provides constructive challenge and debate on policies and objectives before, during and after decisions are made thereby enhancing the organisation's performance and that of any organisation for which it is responsible (Or, for a committee system) Encouraging effective and constructive challenge and debate on policies and objectives to support balanced and effective decision making

environmental position and outlook

- Provide members and senior management with regular reports on service delivery plans and on progress towards outcome achievement.
- Ensure there is consistency between specification stages (such as budgets) and post implementation reporting (eg financial statements)

#### **Operational Procedures**

Financial Monitor

#### Develop robust internal control

Align the risk management strategy and

#### **Committee Oversight & Scrutiny:**

Training for Members

- policies on internal control with achieving objectives
- Evaluate and monitor risk management and internal control on a regular basis
- Ensure effective counter fraud and anticorruption arrangements are in place
- Ensure additional assurance on the overall adequacy and effectiveness of the framework of governance, risk management and control is provided by the internal auditor
- Ensure an audit committee or equivalent group/ function, which is independent of the executive and accountable to the governing body

- Publication of reports and meeting minutes showing declarations of interest made
- Annual Governance Statement

#### **Corporate Policies and Strategies:**

- Standing Orders
- Scheme of Delegation of powers to Officers
- Financial Regulations
- Anti-fraud and corruption policy
- Contract Standing Orders and Procurement Policy
- Members' and Officer Codes of Conduct
- Investors in People

#### **Operational Procedures**

 Effective internal audit function resourced and maintained

#### Manage data

- Ensure effective arrangements are in place for the safe collection, storage, use and sharing of data, including processes to safeguard personal data
- Ensure effective arrangements are in place and operating effectively when sharing data with other bodies
- Review and audit regularly the quality and accuracy of data used in decision making and performance monitoring

# Committee Oversight & Scrutiny:

#### **Corporate Policies and Strategies:**

- Security arrangements in place in IT
- Data Protection Polciy
- Data and Information Retention Policy
- Data Asset Register

#### **Operational Procedures**

- Training to all staff on GDPR
- Data Protection Officer
- Review of contracts to ensure data security provisions are incorporated
- Training on data protection
- Data privacy notices

#### Have strong public financial management

- Ensure financial management supports both long term achievement of outcomes and short-term financial and operational performance
- Ensure well-developed financial management is integrated at all levels of planning and control, including management of financial risks and controls

#### **Committee Oversight & Scrutiny:**

External Audit reports

#### **Corporate Policies and Strategies:**

- Chief Finance Officer compliance with both the CIPFA Statement on the Role of the Chief Finance Officer in Local Government and the CIPFA Statement on the Role of the Head of Internal Audit in Public Service Organisations
- Financial statements
- Financial Regulations and procedures

- Annual budget
- Annual Statement of Accounts

#### Principle G:

Implement good practice in transparency, reporting and audit to deliver effective accountability.

#### We will:

#### Implement good practice in transparency

- Write and communicate reports for the public and other stakeholders in a fair. balanced and understandable style appropriate to the intended audience and ensuring that they are easy to access and interrogate
- Strike a balance between providing the right amount of information to satisfy transparency demands and enhance public scrutiny while not being too onerous to provide and for users to understand

Implement good practice in reporting

- Report at least annually on performance, value for money and stewardship of resources to stakeholders in a timely and understandable way
- Ensure members and senior management own the results reported
- Ensure robust arrangements for assessing the extent to which the principles contained in this Framework have been applied and publishing the results on this assessment, including an action plan for improvement and evidence to demonstrate good governance (the annual governance statement)
- Ensure that this Framework is applied to jointly managed or shared service organisations as appropriate Ensure the performance information that accompanies the financial statements is prepared on a consistent and timely basis and the statements allow for comparison with other, similar organisations

#### Evidenced by:

#### **Committee Oversight & Scrutiny:**

- Annual Governance Statement
- Records of delegated decisions
- Authority website

#### **Corporate Policies and Strategies:**

- Standing Orders
- Scheme of delegation of powers

#### **Operational Procedures**

#### **Committee Oversight & Scrutiny:**

- Section 17 officer reporting requirements
- Annual Governance Statement prepared for Authority
- Action Plan for following year in Annual Governance Statement and a summary of implementation of the previous year's Action Plan

#### **Corporate Policies and Strategies:**

**Broads Plan** 

#### **Operational Procedures**

- Solicitor and Monitoring Officer implements **Annual Review**
- Service Level Agreements

### Develop assurance and effective accountability

- Ensure that recommendations for corrective action made by external audit are acted upon
- Ensure an effective internal audit service with direct access to members is in place, providing assurance with regard to governance arrangements and that recommendations are acted upon

### **Committee Oversight & Scrutiny:**

- Attendance of internal audit at FSAC
- Peer review undertaken in 2017
- **Annual Governance Statement**
- Annual Governance Statement action plan

#### **Corporate Policies and Strategies:**

Internal audit function delivered by contract and meets PSIAS requirements

- Welcome peer challenge, reviews and inspections from regulatory bodies and implementing recommendations
- Gain assurance on risks associated with delivering services through third parties and that this is evidenced in the annual governance statement
- Ensure that when working in partnership, arrangements for accountability are clear and the need for wider public accountability has been recognised and met

- Strategic Risk Register
- Investors in People accreditation

- Audit actions are formally logged and followed up and reported to committee
- Annual Review
- Reviews of Strategic Partnerships