

# Planning Committee

21 May 2021 Agenda item number 10

# Planning Policy- Marketing and Viability Guidedraft for approval for consultation

Report by Planning Policy Officer

### **Summary**

The guide has been subject to two consultations. It has been amended in response to comments received. Given that the second consultation was at the start of the 2020 lockdown, it seems prudent to give stakeholders one more chance to see and comment on the document.

### Recommendation

To endorse the Guide and recommend to Broads Authority that the Guide be consulted on.

# 1. Introduction

- 1.1. Several policies in the Local Plan for the Broads¹ will require an applicant or agent to carry out a robust marketing campaign and/or a viability assessment if a development is proposed which is promoting something different to the adopted policy position. This guide explains what is meant by marketing and viability, and which Local Plan policies have this requirement. It highlights how to carry out these processes and provide information in the way the Broads Authority requires. Following this guide will reduce the chances of a delay in determining the subsequent planning application in relation to these requirements.
- 1.2. We consulted on the first draft of this document back in September 2019. We then consulted on an amended version in March/April 2020. Comments received as a result of both consultations are at Appendix 1 and 2.
- 1.3. During the second consultation, movement and access to public venues were restricted due to COVID19. We extended the consultation period twice and it ran for many more weeks than originally intended. We also offered the opportunity to request a hard copy of the document. Despite that, we would still prefer to have had a fuller consultation, so we are consulting a third time. We have assessed the comments received as part of

<sup>&</sup>lt;sup>1</sup> Local Plan for the Broads: <a href="https://www.broads-authority.gov.uk/planning/planning-policies/development">https://www.broads-authority.gov.uk/planning/planning-policies/development</a>

the second consultation and made amendments accordingly. These amendments are shown as <u>blue underline</u> for additions and <u>red strikethrough</u> for text hat is proposed to be removed.

# 2. Change from SPD to Guide

2.1. As we have changed the requirement for a marketing strategy to be provided up front, and as this is really more of a guide, we consider it more appropriate for this document to be a guide rather than an SPD.

### 3. The consultation

- 3.1. The consultation is proposed to last for 7 weeks, as it is during the summer holidays (as the decision about this consultation would be presented to the next Broads Authority meeting, to endorse the consultation, on 21 July).
- 3.2. This consultation document and consultation process have been developed to meet the Broads Authority's Statement of Community Involvement2 requirements. We have updated our Statement of Community Involvement. The main changes to how we intend to consult on this document are as follows:
  - If someone wants to discuss the document, they can still call. They can also request a video conference appointment to talk about the document.
  - No hard copies will be placed in libraries
  - No hard copies will be in Yare House or district/county council offices.
  - If someone wishes to have a hard copy, we can send this to you. This will initially be for free, but if we get many requests, we may have to consider charging for postage and printing.

# 4. Financial implications

- 4.1. We would advertise the consultation in the press. We would also advertise the adoption of the Peat Guide (adopted earlier in the year) as well as the adoption of the Residential Moorings Guide (if adopted see other agenda item) at the same time. The cost could be around £400.
- 4.2. There may be a small cost to print off hard copies if they are requested, and postage and packaging.
- 4.3. In terms of financial implications for the applicant, the Guide itself does not cause such a cost; there are existing local plan policies that set requirements to market and

<sup>&</sup>lt;sup>2</sup> Current Statement of Community Involvement is here <a href="https://www.broads-authority.gov.uk/">https://www.broads-authority.gov.uk/</a> data/assets/pdf file/0024/209337/Final adopted SCI formatted July 2020.pdf

undertake viability assessments and have such documents assessed by an independent expert – these will be at the cost of the applicant.

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Date of report: 30 April 2021

Appendix 1 – Comments received as part of first consultation

Appendix 2 – Comments received as part of the second consultation

Appendix 3 – Draft Marketing and Viability Guide for consultation



# Appendix 1 – Comments received from the consultation on the draft SPD, with proposed Broads Authority responses, for discussion.

Reference	Name	Organisation	Comment	BA Responses	Proposed changes
#1	Laura Waters	Norfolk County Council	The LPA needs to be clear when they will accept a Viability Report's conclusions over provision of flood risk mitigation or SuDS.	Further clarification was sought from NCC and it seems that in some areas surface water flood risk may not have been addressed because of viability concerns in doing so.  The Broads Authority has a recently adopted Local Plan with a strong surface water policy. It also has a Flood Risk SPD that is out for consultation at the same time as this and the LLFA seem content with it (and they helped to produce it). So in the absence of suggested text, in the absence of examples of where surface water has not been addressed in the Broads due to viability and in the presence of a recently adopted strong surface water policy and in the presence of a SPD that refers to surface water and is supported by the LLFA it is concluded, with Norfolk County Council LLFA that no change is needed.	No change to SPD
#2	Joy Brown	Norwich City Council	With regards to the length of period for marketing although I would have no objection to the extension to 18 months within a stagnant market, I would suggest that 18 months is a long time to expect someone to market something before a change of use or redevelopment can be considered. Within Norwich City although we don't specify a time within our Local Plan we would only normally expect something to be marketed for around 9-12 months as within this time adjustments can be made to the marketing strategy if there is very little interest initially.	Comment noted. We agree that a longer period if the market is stagnant should be removed from the SPD.	Remove the reference to a longer period if the market is stagnant.
#3	Joy Brown	Norwich City Council	The SPD could clarify how benchmark land value will be calculated and what won't be considered.	The area of the Broads is very mixed. We currently do not specify a process; we rely on guidance and the check by the independent person/district valuer. If the respondent would like to propose some wording and suggest where it goes then we can consider this.	No change to SPD

Reference	Name	Organisation	Comment	BA Responses	Proposed changes
#4	Joy Brown	Norwich City Council	The SPD could set out what is a reasonable profit level	The area of the Broads is very mixed. We currently do not specify a process; we rely on guidance and the check by the independent person/district valuer. If the respondent would like to propose some wording and suggest where it goes then we can consider this.	No change to SPD
#5	Joy Brown	Norwich City Council	The SPD could explain when viability would be reviewed if development hasn't commenced/been occupied i.e. is there a review mechanism built into s106 agreements?	We would expect the developer to come to us if they are experiencing issues. If sites do not come forward we will contact them as part of monitoring process	No change to SPD
#6	Lorraine Houseago	Norfolk County Council	We have no other comments to make.	Noted	No change to SPD
#7	Penny Turner	Norfolk Policy ACLO	We have no comments on the above at this stage.	Noted.	No change to SPD
#8	James Knight	Individual	I am a former member of the RICS Governing Council, a South Norfolk District Councillor, and an appointed member of the Broads Authority and its Planning Committee. I am responding to this consultation in my capacity as a private individual, property developer and company director. I am not responding in my capacity as a member of the Broads Authority or its Planning Committee.	Noted.	No change to SPD
#9	James Knight	Individual	3.1. Viability assessments have a limited and specific scope, which is to determine the level of planning contributions which might be appropriate for a proposed development whilst maintaining its viability and deliverability.  3.2. The use of viability assessments to prove that an existing use is not viable appears to be a misuse of the principle of viability assessments as envisaged by the NPPF.  3.3. This may simply be a case of semantics (i.e. the SPD means 'marketing assessment' when it says 'viability assessment'). But there is a significant difference between proving that there is no demand for a property, and proving that an existing business which happens to trade from a property is viable. The first is clearly within the ambit of planning, whereas the second is not.	Noted. Perhaps in the next Local Plan we could say 'assessment of the viability of continuing the current use' or something like that. We could also add some explanatory text along those lines in the SPD as well. In general, assessing the viability of an existing use is an accepted approach when considering change of use applications. See response to comment #11 for local examples and National Park examples.	Add a section to clarify what we mean by viability assessments in this instance along the lines of 'assessment of the viability of continuing the current use'

Reference	Name	Organisation	Comment	BA Responses	Proposed changes
#10	James Knight	Individual	3.4. The SPD lists 13 policies which contain viability requirements, including changes of use on any historic building, waterside site, employment land or holiday property. This represents a substantial proportion of all land within the Broads Executive Area. Notwithstanding the fact that the Plan has been adopted, this appears to be excessive by comparison with the policies of other local authorities, and demonstrates an overly prescriptive approach to planning which is contrary to the overriding presumption in favour of sustainable development.	Noted. As Mr Knight says, the Local Plan is adopted. The SPD cannot change policy - it seeks to help the implementation. As such, the SPD cannot change policy, but the comment is noted for the next Local Plan. These are important uses which contribute to the special character of the Broads and are protected under planning policy for that very reason. However, we do accept that things change and planning does not seek to stop change, but to facilitate appropriate change where it can be demonstrated that an existing use is no longer viable.	No change to SPD
#11	James Knight	Individual	3.5. In particular, the focus on requiring viability assessments when seeking changes of use in so many different circumstances demonstrates a pre-disposition against change, which is contrary to the principle of ensuring viability and sustainability, and in conflict with other policies designed to protect and enhance the Broads. Preventing or delaying change does not protect businesses. The Broads owes its historical success to its ability to evolve over time, and it must be allowed to continue to do so.	Noted. See answer to previous comment. The use of viability assessments in considering proposals for change is a well-established planning approach which has been used, for example, to protect town centre uses since around the 1980s.  We looked at the local plans of our districts and some National Parks. Here are some examples from other LPAs that follow a similar approach.  • Broadland Council, Development Management DPD, Policy CSU2, page 54. Requires change of use of community facilities to prove no longer viable. 12 month marketing period.  • South Norfolk, Development Management DPD, Page 34 onwards. Employment use – evidence not viable and at least 6 months active professional marketing. Page 97 onwards. Community use – 6 months.  • North Norfolk, Core Strategy and Development Management DPD, Page 97 onwards. Tourism accommodation – 12 months. Page 103 onwards. Local facilities and services – 12 months  • Former Waveney area, Local Plan, Page 58 – change of use of employment at a particular site – 12 months. Page 205, 8.22 – self build plots – 12 months. Page 220 – employment – 12 months. Page 228 – tourist accommodation - 12 months. Page 237 – community facilities -12 months. Appendix 4 – marketing requirements.	No change to SPD

Reference	Name	Organisation	Comment	BA Responses	Proposed changes
				<ul> <li>Great Yarmouth, Core Strategy Local Plan, Page 54 – employment – 18 months. Page 97 – community facilitates 'thorough' but no timescale.</li> <li>Norwich City, Development Management DPD, Page 155 onwards – community facilities – 9 months</li> <li>Exmoor National Park, Local Plan, Page 195 – local commercial services and community facilities - 12 months. Page 213, employment land, 12 months. Page 228, serviced accommodation, 12 months.</li> <li>Peak district, Development Management Document, Page 109, shops, community services and facilities, 12 months. Page 63, employment sites, 12 months.</li> </ul>	
#12	James Knight	Individual	3.6. Small businesses are rarely cash rich. Owners will often fail to spot the early signs of decline, hoping each year that the next will be an improvement. It is often the case that they can be on the verge of failure before they consider the necessity of making significant changes. The cost and delay of producing a viability assessment could easily be the final nail in the coffin of a business which might otherwise be saved through a (possibly partial) change of use or other development.	This comment seems to suggest that when a business is in decline, the cost and time required to produce a viability assessment could be 'fatal'. It doesn't explain how not doing a viability assessment would alter this trajectory. If it is not viable then the outcome of the viability assessment will be to allow it to change to another use.	No change to SPD
#13	James Knight	Individual	3.7. The same is true in the case of historic buildings - in the absence of grant or charitable aid, historic buildings must continue to have an economic value in order to ensure their future. Resisting 'inappropriate' changes of use must be balanced against the need to ensure that the building has some future. There is a danger that, whilst lengthy viability assessments are being carried out, a building may continue to deteriorate to the point where it is no longer economically viable to save it.	Heritage assets are of importance locally and nationally and it has been long recognised by the planning system that the best way to protect them is keep them in a viable use. For the use to be an appropriate means to protect the building, it does not have to be the most economically viable use (i.e. the most profitable), but it needs to be one that recognises and balances the specific constraints of the building. A viability assessment is a way of doing this.  The NPPF is clear in relation to change of use of a heritage asset.  192. In determining applications, local planning authorities should take account of:	No change to SPD

Reference	Name	Organisation	Comment	BA Responses	Proposed changes
				<ul> <li>a) the desirability of sustaining and enhancing the significance of heritage assets and putting them to viable uses consistent with their conservation;</li> <li>b) the positive contribution that conservation of heritage assets can make to sustainable communities including their economic vitality; and</li> <li>c) the desirability of new development making a positive contribution to local character and distinctiveness.</li> </ul>	
#14	James Knight	Individual	3.8. Whilst recognising the value and importance of policy-led planning, sometimes it is obvious that an existing use is neither viable nor, in many cases, even desirable when considering location and other factors. Under those circumstances, insisting on lengthy marketing or viability periods to "prove" what is already obvious can be an unhelpful box ticking exercise which is of no value to the applicant, future occupiers or the local community.	Planning relies on the presentation and consideration of evidence in favour or against a particular development. It will rarely be the case that something was so obvious that evidence was not needed. If evidence was not required and the planning system accepted assertions made without evidence, it may act as an incentive to run businesses down to get another use. See row #11 that shows the 12-month marketing period is consistent with other LPAs.	No change to SPD
#15	James Knight	Individual	3.9. Great care should be taken to ensure that requirements placed upon applicants to demonstrate viability of existing businesses, as distinct from demonstrating demand (or lack of it) for the property, are reasonable, proportionate and in accordance both with the NPPF and National Planning Guidance.	Noted. The approach of the Local plan is consistent with the NPPG and NPPF as the Local Plan has been assessed by an Independent Planning Inspector who concluded the plan to be sound. Conformity with the NPPF and NPPG is a key consideration.	No change to SPD
#16	James Knight	Individual	4.1. Where a marketing assessment is considered necessary, it is helpful for applicants to know in advance what is required of them, and this fundamental purpose of the SPD is therefore supported.	Support for SPD noted.	No change to SPD
#17	James Knight	Individual	4.2. The marketing instructions in section 5.4 are, however, far more prescriptive than should be expected from a planning document. The guidance significantly over-reaches itself into the detail of the work of an estate agent or surveyor, which is not only beyond the scope of a planning authority but will also rapidly become out of date. This section should simply identify the requirement for the applicant to use their	The SPD clearly says that 'if you do not wish to use a particular method, you will need to fully explain and justify this in your strategy'. So, this allows the marketing strategy to reflect the site being marketed. We can also make reference to the need for proportionality in relation to what is provided.	Make reference to proportionality.

Reference	Name	Organisation	Comment	BA Responses	Proposed changes
			best endeavours to use all appropriate methods to maximise exposure to the market.		
#18	James Knight	Individual	4.3. Paragraph 5.5 is unreasonable in its requirements and exceeds those required by most other planning authorities. Some wealthy landowners holding vacant sites may be able to wait for 12 months, but for a majority of small business owners, this delay could be terminal. The concept of making the marketing period even longer when the market is stagnant – and the occupier is likely already to be suffering financial hardship – shows a breath-taking lack of understanding of the harsh realities facing businesses.	Comment noted. The 12 month period is consistent with many other Local Planning Authorities as set out at the response to comment #11. The SPD cannot change Local Plan policy. We will note this comment for when the Local Plan is reviewed. We agree that a longer period if the market is stagnant should be removed from the SPD.	Remove the reference to a longer period if the market is stagnant. In relation to the 3 month interval, add text that says along the lines of 'unless otherwise agreed with the Broads Authority as LPA'.
#19	James Knight	Individual	4.4. The arbitrary imposition of a 12-month (or even longer) marketing period, regardless of site-specific circumstances or other material considerations, is unnecessary and disproportionate. It would be better to specify a range (from say 3 to 12 months), which allows officers some flexibility in interpretation and the ability to negotiate with the applicant.	Comment noted. The 12 month period is consistent with many other Local Planning Authorities as set out at the response at row #11 and previous answer where we propose to add some flexibility to re-advertising.	No change to SPD
#20	James Knight	Individual	5.1. There are of course times when grants or other external interventions are useful and desirable in order to make improvements to a business which would otherwise be unaffordable.  5.2. It is rare, however, for an unprofitable business to be rendered profitable in the long term through public subsidy, and planning authorities should not – as a matter of policy - be encouraging businesses to seek external financial support in order to make a business viable. "Viable" means making a business capable of standing on its own feet for the foreseeable future, rather than just finding a way of making it last a few years longer in order to satisfy a regressive planning policy.	The planning system does not operate to support individual businesses, but to manage land use and protect land uses that are important to the character and operation of an area. The success or otherwise of a business can be dependent on the activities of its owner; operator 2 may make a success of a business where operator 1 has failed and this needs to be recognised. The reference to the potential for business rate relief came from a Member of Planning Committee who is a Councillor in one of our district councils.	No change to SPD
#21	James Knight	Individual	6.1. The principle of having a guide to assist planning applicants in ensuring that applications contain all relevant information at the outset is supported.	Support for SPD noted.	No change to SPD
#22	James Knight	Individual	6.2. Viability Assessments are a useful tool for determining an appropriate level of planning contributions for new development.	Noted.	No change to SPD

Reference	Name	Organisation	Comment	BA Responses	Proposed changes
#23	James Knight	Individual	6.3. Marketing Assessments can be useful under limited circumstances in order to protect historic assets or the underlying character of culture the Broads.	Noted.	No change to SPD
#24	James Knight	Individual	6.4. The need to protect character and culture needs to be balanced against practicality and economic reality. It is not in the interests of residents, businesses or visitors for the Broads to become a decaying museum of past glories.	Noted.	No change to SPD
#25	James Knight	Individual	6.5. Marketing periods must be reasonable and proportionate in relation to the individual site. An arbitrary "one size fits all" period of 12 months (or more) is not conducive to positive planning.	Noted. It is proposed to remove the reference to longer periods if the market is stagnant. Also, this SPD cannot change things in the Local Plan. Interestingly, these are the periods used in our district's local plans: Broadland DC: 12 months South Norfolk DC: 6 months North Norfolk: 12 months WDC/East Suffolk: 12 months GYBC: 18 months for employment; no set time for community facilities Norwich CC: 9 months	No change to SPD
#26	James Knight	Individual	6.6. Good planning means identifying genuinely viable and sustainable uses for land and buildings - which might entail changes of use – rather than relying on public interventions and grants to maintain the status quo.	Noted. Policies allow change of use if certain criteria are met. The reference to public interventions and grants is an option and was suggested a few years ago by a Planning Committee Member as something to consider.	No change to SPD
#27	James Knight	Individual	6.7. The Broads Authority must become less prescriptive and more flexible in its approach to planning, accepting that generalised policies might not be appropriate or desirable in certain locations and could result in perverse outcomes if applied rigidly.	This SPD cannot change policy. We will note this comment down for when we produce the next Local Plan.	No change to SPD
#28	Ben Wright	East Suffolk Council	The Council is broadly supportive of the details in the SPD. East Suffolk has similar requirements but these are set out in the appendices of the Local Plan covering the former Waveney area and the emerging Local Plan covering the former Suffolk Coastal area. The basis for this approach is the Council's Commercial Property Marketing Best Practice Guide which was published in August 2016.	Support for SPD noted.	No change to SPD

Reference	Name	Organisation	Comment	BA Responses	Proposed changes
#29	Ben Wright	East Suffolk Council	Business rate relief (lines 281-284). The SPD highlights that district councils may provide business rate relief. Although this is possible, it is a different approach from that of East Suffolk. Therefore, would suggest that we consider ways to ensure greater consistency particularly in parts of East Suffolk that are within the Broads Authority.	Asked for clarification. This was an observation. ES were saying that seeking business rate relief is not a requirement in their Local Plan. It was explained to ES that the point of this section is for the applicant to consider ways of trying to improve the success of their business by trying the suggested 'interventions'. One of the interventions is to ask the district council for rate relief. The SPD does not say that this relief will be granted, but asks the applicant to consider asking for it. The District may agree or not and that discussion and outcome will help inform any decision making. ES clarified that they were not after any changes and did not suggest any changes; rather they wanted to highlight this.	No change to SPD
#30	Ben Wright	East Suffolk Council	Confidentiality (lines 294-303). The Council support the intention that viability assessments are made available – this is consistent with the approach set out in the Local Plan for Waveney and the emerging Local Plan for Suffolk Coastal.	Support for SPD noted.	No change to SPD
#31	Ben Wright	East Suffolk Council	Proposals relating to Public Houses (lines 318-330).  Although we support the requirements set out, the section should probably include reference to public houses that may be identified as Assets of Community Value. My understanding is that the district council would identify these (even if within the Broads Authority) and therefore probably should be referenced in this SPD.	Agree with proposed change.	It is also important to note that some public houses may be listed as Assets of Community Value. These are allocated as such by the District Council, in liaison with the Broads Authority. There are certain requirements relating to these Assets which can be found here: https://mycommunity.org.uk/help-centre/resources/land-and-building-assets/assets-community-value-acv/

Reference	Name	Organisation	Comment	BA Responses	Proposed changes
#32	John Walchester and Simon Marjoram	Broadland District Council and South Norfolk District Council	An issue of concern is Para. 5.5 of the "Supplementary Planning Document on Marketing and Viability Assessment Requirements (Draft Consultation Version) September 2019". This appears to set out a marketing period of a minimum of 15 months. If this were to apply solely to a loss of commercial activity to residential use then this could help protect the potential commercial use of the site. However, Para. 5.1 of the document seems to indicate that this applies to any change of use – even from one commercial use to another (where planning permission is required). If this is the case, this seems excessive and it may be advisable to reduce this e.g. to a marketing period of 6 months. A period of 15 months for a commercial change of use could drive any potential developer/tenant elsewhere and leave the site stagnated and not responsive to economic trends.	Comment noted. We agree that a longer period if the market is stagnant should be removed from the SPD. The period of 12 months is consistent with other LPAS - see row #11.	Remove the reference to a longer period if the market is stagnant.
#33	Charlie Middleton	Beccles Town Council	The Planning Committee, replying on behalf of Beccles Town Council, consider all three documents provide comprehensive support for the planning policies of the Broads Authority.	Support noted.	No change to SPD
#34	Simon Marjoram	South Norfolk District Council	The Council would also highlight that many sites within the Broads Authority area include multiple uses. Some of these uses are core functions, important to the role, function and character of the Broads, and others are more ancillary in nature. As such, the SPD should explicitly include the potential for sites to be subdivided, with its requirements only applied to those elements that are the subject of any application, rather than the whole land holding and also reflecting the greater desirability of retaining those core functions.	On sites in a mixed use where change is proposed, we would always encourage a landowner to submit a comprehensive scheme and information covering the range of activities and always seek to be proportionate.	No change to SPD
#35	Yvonne Wonnacott	Bramerton Parish Council	No comment	Noted.	No change to SPD
#36	lan Withington	North Norfolk District Council	Section 5.4 implies that the BA may request other ways of marketing. Could usefully say that the marketing strategy will need to be agreed in advance with the Broad's Authority.	We do say this in section 5.3. But see no harm in adding it again at 5.4.	Add: The Marketing Strategy will be agreed with the Broads Authority in advance.

Reference	Name	Organisation	Comment	BA Responses	Proposed changes
#37	lan Withington	North Norfolk District Council	Section 6.2 Early on in the section it should set out that the Local Plan underwent viability testing and the national guidance's states that the assumptions and approach used in the plan wide viability should also form the basis of any site specific viability assessment submitted. The contextual information could also spell out in what circumstances site specific viability appraisals could be submitted.  i.e. that where up to date policies have set out the contributions expected from development, planning applications that comply with them will be assumed to be viable. hence no need to include an assessment unless contesting the council's position.  Consider adding: The Local Plan Viability Assessment also sets the preferred standard approach to appraisals. Any viability assessment for specific applications must refer back to the assessment of the Plan and the standard methodology used, and be transparent. In all cases, submitted assessments will be made publicly available in accordance with paragraph 57 of the NPPF.	Some text added about the viability assessment for the Local Plan. It should be noted that the Local Plan was assessed against the 2012 NPPF and so the NPPG relating to viability appraisals and Local Plans was slightly different to what is in place now.  Section 5 refers to policies that have an element relating to viability assessments and shows the circumstances when site specific viability assessments will likely be required.	Add this text to the start of section 7: It is important to note that the Local Plan and its policies underwent a viability appraisal as part of the production and examination. The viability appraisal and its assumptions should be an important consideration when producing a site-specific viability assessment.  Footnote: By way of background, the Local Plan for the Broads was examined using the 2012 NPPF. It is noted that the NPPG and the new NPPF have specific requirements relating to viability appraisals and these are noted. When determining the specifics of a site-specific viability appraisal, the current NPPF and NPPG will be referred to, noting that the Local Plan was examined under the 2012 NPPF.
#38	lan Withington	North Norfolk District Council	Line 270 – it would be preferable if the optional approach indicated by the word "ideally" is not used. The SPD should clearly set out what is expected and also include an executive summary that brings it all together in descriptive form.  i.e. Any assessments submitted should include an executive summary and include a spreadsheet version of the viability assessment model that can be 270 opened and interrogated in Microsoft Excel and similar spreadsheet software applications. We 271 strongly recommend Homes England's Development Appraisal Tool, an open sourced spreadsheet 272 that anyone can use.	Noted. Will amend text.	Amend text to say: Any assessments submitted needs to include an executive summary and Ideally, the appraisal will include a spreadsheet version of the viability assessment model that can be opened and interrogated in Microsoft Excel and similar spreadsheet software applications. We strongly recommend Homes England's Development Appraisal Tool, an open sourced spreadsheet that anyone can use.

Reference	Name	Organisation	Comment	BA Responses	Proposed changes
#39	lan Withington	North Norfolk District Council	It would also be useful to place emphasis on the fact that viability assessments must now not be based on information specific to the developer, and therefore need not be treated as commercially sensitive. If commercially sensitive information is included, then it should be aggregated in published viability assessments and executive summaries.	Noted. Will amend text.	Add: Viability assessments must now not be based on information specific to the developer, and therefore need not be treated as commercially sensitive. If commercially sensitive information is included, then it should be aggregated in published viability assessments and executive summaries.
#40	Ian Withington	North Norfolk District Council	You may also wish to include text around land values and the onus now being on site promoters and developers to ensure that the price paid for land does not negatively affect the delivery of this Local Plan's objectives. Government advice clearly states that the "price paid for land is not a relevant justification for failing to accord with relevant policies in the plan" PPG, Section on Viability, para. 002. Reference ID: 10-002-20180724 revision 24.07.18. and where necessary the Local Planning Authority will require submission of viability and option agreements. Where land with planning permission is subsequently sold, the price paid for land should not be inflated to such an extent that it compromises the existing permission. Such land transactions should remain at a price that ensures that the development remains policy compliant.		Add a new section as follows: 7.2 Land Values Site promoters and developers need to ensure that the price paid for land does not negatively affect the delivery of this Local Plan's objectives. The NPPG says:  • 'The price paid for land is not a relevant justification for failing to accord with relevant policies in the plan. Landowners and site purchasers should consider this when agreeing land transactions'  • 'It is important for developers and other parties buying (or interested in buying) land to have regard to the total cumulative cost of all relevant policies when agreeing a price for the land. Under no circumstances will the price paid for land be a relevant justification for failing to accord with relevant policies in the plan'  • 'Under no circumstances will the price paid for land be a relevant justification for failing to accord with relevant policies in the plan'.  Where land with planning permission is subsequently sold, the price paid for land should not be inflated to such an extent that it compromises the existing permission. Such land transactions should remain at a price that ensures that the development remains policy compliant.

Reference	Name	Organisation	Comment	BA Responses	Proposed changes
#41	lan Withington	North Norfolk District Council	Section 6.5 Disagree planning practice guidance is now clear that viability assessment should be prepared on the basis that it will be made publicly available other than in exceptional circumstances. Even when there are exceptional circumstances (i.e. the BA's is satisfied that the information is commercially sensitive) the executive summary should be made public. In such publications the commercially sensitive information should be aggregated into costs in the executive summary. This DOES NOT mean that the information is not split out in the appraisal - just that it is not published in agreement with the BA's. Please see detail in Paragraph: 021 Reference ID: 10-021-20190509 Revision date: 09 05 2019.  Suggest that references to the BA's keeping some or all of the appraisal confidential are removed	Noted. Will amend text.	7.6 Confidentiality Planning practice guidance is now clear that viability assessment should be prepared on the basis that it will be made publicly available other than in exceptional circumstances. In general, viability assessments are published online (as part of the supporting documents for planning applications on the Broads Authority's website) and are kept in the planning application file with the other studies, plans and information contained within the planning application. Members of the public may ask to see these files.  In exceptional circumstances, where the publication of information would harm the competitiveness of a business due to the necessity to include commercial information unique to that business, the Authority will consider keeping some or all of the viability assessment confidential. In such cases, the applicant will need to provide full justification as to why the harm caused would outweigh the public interest in publishing the information.  Even when there are exceptional circumstances (i.e. the Authority is satisfied that the information is
				commercially sensitive) the executive summary should be made public. In such publications, the commercially sensitive information should be aggregated into costs in the executive summary. This does not mean that the information is not split out in the appraisal; just that it is not published in agreement with the Authority.  Please see detail in Paragraph: 021 Reference ID: 10-021-20190509 Revision date: 09 05 2019.	
#42	lan Withington	North Norfolk District Council	Section 6.8 – welcome the clarification that independent verification will be at the expense of the applicant.	Support noted.	No change to SPD

Reference	Name	Organisation	Comment	BA Responses	Proposed changes
#43	lan Withington	North Norfolk District Council	Policy DM34 surely the BA's wish to maximise affordable housing provision. if so the text should stipulate that the viability assessment should show the highest viable percentage and also using the transfer values used in the Local Plan viability testing along with an assessment of each type / mix of tenures to maximize the position and provision. Assessment should not just take the lowest transfer value i.e. social rented.	Noted. Will amend text.	Add text to say: Policy DM34: Affordable housing reasoned justification says that effectively, the district's percentage will be a starting point for assessment. If viability is an issue, the assessment can assess lower percentages. In assessing lower percentages, the assessment should demonstrate at what percentage the scheme becomes unviable. Any assessment should use different tenures as they have different transfer values. For example, shared equity may be 50% market value; Low Cost Home Ownership may be 80 % market value. Where a developer is suggesting a scheme is unviable and seeking to reduce affordable housing they should model the highest transfer values in order to maximise the choice.
#44	lan Withington	North Norfolk District Council	Consider adding text that if no viability assessment is submitted then it will be assumed that the application is policy compliant and full policy ask is being delivered / not contended	Noted. Will amend text.	Add text to say: If no viability assessment is submitted then it will be assumed that the application is policy compliant and full policy ask is being delivered / not contended

Reference	Name	Organisation	Comment	BA response	Amendments
#1	Shamsul Hoque	Highways England	No comment	Response noted.	No change to document.
#2	Penny Turner	Norfolk Police	No comment	Response noted.	No change to document.
#3	Joy Brown  Kate Wood	Pegasus Group on behalf of Crown Point Estate	obligations on an applicant in terms of time and investment. Front-loading the process is helpful in providing some certainty. The requirement that the scope of the marketing strategy needs to the be agreed with the Authority in advance of marketing taking place, adds to this time. We consider that the length of time for the end-to-end marketing process could be improved and more certainty provided from the Council.  Follow up: The point I am making is that there is a lot of work we have to do for the marketing strategy upfront and which can be costly and time-consuming. The Council is asking for us to agree the strategy with them, which makes sense of course, but in practice it would be awful if we put a draft strategy into the pre-app system and it	The requirement to market is set out in the adopted Local Plan; the SPD sets out more detail. One could argue that if the SPD requirements are followed, it will make an appication run smoothly and more efficiently as the marketing would be undertaken in an agreed way rather than not being carried out in an agreed way and needing to be started again.  The marketing period of 12 months is set out in adopted Local Plan policy. This SPD cannot change it. We are on a par with other Local Planing Authorities (see row #15). As and when we review the Local Plan, we will seek consultation responses on that 12 month period.  The Broads Authority gives free pre-application advice and aims to provide this within 21 days. But that has its caveats of course. We cannot give absolute certainty at pre-app stage when things like the marketing part of an application needs to be completed. If an application goes to Committee, Members may disagree with Officer recommendation. So pre-app should never be 'gospel'.	No change to document.
#5	Kate Wood	Pegasus Group on behalf	be working to.	It is not clear how agreeing the strategy adds to time if the SPD is followed - one could argue that the SPD setting out what is expected is likely to save time. Finally, the respondent, later in their representation says that the guide sets out what agents consider to be standard practice.  The Broads Authority offer free pre-application advice and seek to turn such advice around in 21 days. We can add some	At the end of section 1 add: It is important to note that the Broads  Authority offers a free pre planning application service. We encourage and recommend all applicants take advantage of this. This service will
		of Crown Point Estate	potentially abortive work. There needs to be reliable input from the Council at the pre-application stage, in terms	wording to the Guide. Regarding the strategy, this part of the Guide has been amended.	provide initial officer level thoughts on proposals. We aim to provide
#6	Kate Wood	Pegasus Group on behalf of Crown Point Estate	of timeliness and reliability of their advice, given such extensive time and costs required at the marketing stage.  We would therefore like to see additional paragraphs committing the Council to timely responses to requests to agree the marketing strategy; for that agreement to be supported throughout the process without the Council changing its mind, for example with the arrival of a new planning officer; for any associated pre-application advice to be similarly supported by the Council such that applicants can have faith in the advice given.  Follow up comment: In terms of reliability of pre-application advice, my point is that applicants see this advice as gospel, so if the Council provides advice which is then acted upon, it can then be a disaster if the Council changes its mind and doesn't go along with the advice it has given – sometimes this is because of a change of officer or a change of manager that the officer originally cleared the advice with. This is a criticism of the process generally and not my experience with Broadland. However, that commitment from the Council that its advice can be relied upon is very reassuring when it then comes to investing time and money in the marketing and application process. Of course, if policy or Government advice or site circumstances change in the meantime, then it would be fair for the Council to row back on the advice it has given.  We would also like to see the Guide set out how the Council will assess the marketing strategy. The Guide sets out	See responses to comments #4 and #5.  It's encouraging to see that the contents are what an Agent would expect to see as standard practice and the purpose	this advice within 21 days.  See responses to comments #4 and #5.
#7	Kate Wood		what an agent would consider standard practice. Is the Council's approach to use the guide as a checklist? What expertise will the Council call upon to address differences in opinion between the agent and the planning officer over a particular element of a marketing strategy, given that agents are experts in these matters?  5.7 Expenditure on marketing. 3% is higher than charged by agents, which would normally be 1-2%. It may be	was to set that out so it was clear and we will use it as a checklist. If there was a conflict, we would seek professional advice. Regarding the strategy, this part of the Guide has been amended.	No change to document.
#8	Kate Wood	Pegasus Group on behalf of Crown Point Estate	appropriate to re-word the text to state that the Authority would not expect any more than 3% to be spent on marketing.	Noted, although we are aware that other LPAs suggest this amount, like East Suffolk Council in the Waveney Local Plan. The SPD also says 'should be about 3%'.	No change to document.
#9	Kate Wood	Pegasus Group on behalf of Crown Point Estate	5.5.6 Targeted mailing. Sometimes the type of property being sold has a specific market. For example, a dwelling with a condition limiting occupation to someone solely or mainly working in the locality in agriculture would be most appropriately marketed to local farmers, since occupation by an agricultural worker from further afield wouldn't comply with that condition. Other types of property can be subject to other specific conditions (e.g. type of occupier for business premises). If the purpose of targeted mailing is to find an occupier that complies with a specific condition, then the choice of contacts should be related to that restriction.	Agreed. The SPD says this would be completed by an Agent using their contacts. The SPD is not limiting on any approach to targeting mail and the actual approach would be agreed when the marketing strategty is agreed.	No change to document.
#10	Kate Wood	Pegasus Group on behalf of Crown Point Estate	5.6 Length of marketing campaign. It would be helpful to acknowledge that some of the process can take place in parallel, albeit at the applicant's risk. A planning application should be able to be submitted at month 10 of a 12-month marketing campaign, with an interim marketing statement setting out the results of the campaign at the 9-month stage, and then continuing with the final three months. At this late stage in the marketing campaign, an agent and applicant will have sufficient confidence as to the likelihood of finding and purchaser / occupier as to invest in the application. By the time the Council has processed the application to a stage where it is ready to make a recommendation, the marketing report can simply be supplemented with an update on the final 3 months, which can then be incorporated into the recommendation.	Noted. If an applicant wishes to take this approach, it would be at their own risk. We would however not encourage this and have concerns about incomplete documentation being consulted on as part of assessing the application.	No change to document.
#11	Kate Wood	Pegasus Group on behalf of Crown Point Estate	Section 7.9 Independent Review. It is appropriate for the applicant to meet the expense of external expertise, but we would expect the Council to impose deadlines for the receipt of the advice being paid for.	Agreed.	No change to document.
#12	Kate Wood	Pegasus Group on behalf of Crown Point Estate	It would be helpful if the Council would commit to providing contact details of the independent reviewer to the applicant. In our experience, viability assessment is not a "black and white" process, so it is more efficient to answer queries on the inputs to a viability assessment directly, and to engage in ongoing dialogue so that adjustments to the inputs can be made if required by the reviewer. It is unhelpful and causes delay if a review simply dismisses the viability assessment without both sides understanding why, and what could be changed to make it acceptable.	Noted. At the time, we would discuss the submission of the assessment for review with the applicant.	No change to document.

Reference	Name	Organisation	Comment	BA response	Amendments
#13	Kate Wood	Pegasus Group on behalf of Crown Point Estate	Follow up comment: I guess it is sufficient that you have referred to the 'certain requirements' (line 431). The	Noted, but that section is specfically about pubs and using the CAMRA test. As set out in the Guide and Local Plan, marketing is required for a scheme that is different to what a policy fundamentally seeks whether it is a ACV or not. We could add a reference to ACVs in the document but it should be noted that ACV status, according to the regulations and advice out there, seems to be only relevant to the property/site being sold, rather than change of use or redevelopment.	Add footnote that says: <u>It should be noted that other properties/venues/sites can be allocated as Assets of Community Value. Again, see websites of our Councils.</u>
#14	Gill Lack	Somerton Parish Counci	It is felt that the proposals will deter investment in the Broads area and in particular from small scale and/or first time tourism ventures. The costs of appointing an independent expert to assess the viability study on behalf of the Broads Authority will have to be paid for by the applicant. We consider this a 'pay twice' proposal. This expenditure could be considerable and come on top of existing planning requirements i.e. landscape character assessment, flood risk assessment, bat and nesting bird survey and, perhaps the most expensive, a heritage statement report.	The Local Plan (adopted May 2019) sets the marketing and viability assessment requirements. This SPD elaboarates on how the requirements can be met. The requirement to have a viability assessment independently assessed is set out in the Local Plan and was a requirement in the previous suite of planning policy documents (namely, the Development Management DPD). What is required in terms of submitting a planning application is proportionate and will reflect the constraints or potential impacts a scheme will have on the special qualities of the Broads which are the qualities the tourism venture will promote. In terms of what other Local Planning Authorities do, North Norfolk have in house expertise (the BA does not) to assess applications (so they are still assessed on behalf of the Council). South Norfolk and Broadland Councils, Norwich City Council and East Suffolk Council get the applicant to pay for an independent assessment of the viability appraisial. As for GYBC, at present they review viability assessments in-house initially. However, if the applicant is unhappy with the assessment, they refer it to an independent assessor. The applicant is then charged for this assessment. Most viability assessment at GYBC are those associated with affordable housing. If a more specialist assessment is sent in to justify a particular application they may need to refer it to an external consultant – in those scenarios GYBC would expect the applicant to pay. We also received a comment from an Agent acknowledging that requiring the applicant to pay for the independent assessment of the viability study is accepted.	No change to document.
#15	Gill Lack	Somerton Parish Counci	Can we suggest that the Authority enters into discussions with representatives from local tourism bodies and surrounding District planning departments to agree a common approach, otherwise the Broads area may well become a no-go area for small scale, independent tourism investment. With the significant impact on tourism from the coronavirus, the industry recovery will not be helped by imposing additional costs.	See previous comment about how our approach aligns with local Councils.  In terms of marketing period, these are the periods that local councils and some other National Parks use. You can see that we are similar to most of the examples.  Broadland Council, Development Management DPD, Policy CSU2, page 54. Requires change of use of community facilities to prove no longer viable. 12 month marketing period.  South Norfolk, Development Management DPD, Page 34 onwards. Employment use — evidence not viable and at least 6 months active professional marketing. Page 97 onwards. Community use — 6 months.  North Norfolk, Core Strategy and Development Management DPD, Page 97 onwards. Tourism accommodation — 12 months. Page 103 onwards. Local facilities and services — 12 months  Former Waveney area, Local Plan, Page 58 — change of use of employment at a particular site — 12 months. Page 205, 8.22 — self build plots — 12 months. Page 220 — employment — 12 months. Page 228 — tourist accommodation — 12 months. Page 237 — community facilities — 12 months. Appendix 4 — marketing requirements.  Great Yarmouth, Core Strategy Local Plan, Page 54 — employment — 18 months. Page 97 — community facilitates 'thorough' but no timescale.  Norwich City, Development Management DPD, Page 155 onwards — community facilities — 9 months  Exmoor National Park, Local Plan, Page 195 — local commercial services and community facilities — 12 months. Page 213, employment land, 12 months. Page 228, serviced accommodation, 12 months.  Peak district, Development Management Document, Page 109, shops, community services and facilities, 12 months. Page 63, employment sites, 12 months.  In terms of the requirements for marketing, you will see that East Suffolk's Waveney Local Plan requirements are similar. Go to page 321 of https://www.eastsuffolk.gov.uk/assets/Planning/Waveney-Local-Plan/Adopted-Waveney-Local-Plan-including-Erratum.pdf	No change to document.
#16	Sam Hubbard	Great Yarmouth Borough Council	On the whole the document provides useful guidance on the content of marketing and viability evidence and will help support the implementation of policies in the adopted Broads Local Plan. However, there are a number of areas where the guidance could be improved or made clearer as detailed below.	Noted.	No change to document.
#17	Sam Hubbard	Great Yarmouth Borough Council	Sections 4 and 5 These sections could be enhanced by the inclusion of a matrix stating clearly which policies require either a marketing assessment or a viability assessment and which sections of the SPD apply. This would help remove potential confusion as to where the SPD is to be applied.	Agreed.	Add a matrix.

Reference	Name	Organisation	Comment	BA response	Amendments
#18	Sam Hubbard	Great Yarmouth Borough Council	operational reasons). A particular operator may have gone out of fashion and the site is not viable for them, but it could be viable for another operator if explored.	c: Noted. We consider that this guide is applicable and covers this. d: Agreed. e: Re vacant for one year, then market for a year to other tourist operators, this is noted and the guide has been	a: Change title to: 5.2. Proposals involving the potential loss of tourist accommodation. b: No change c: No change d: No change to document. e: Amend guide,
#19	Sam Hubbard	Great Yarmouth Borough Council	Sections 5.5.2, 5.5.4, 5.5.5 There are numerous references to tourist accommodation which conflicts with the advice in 5.2 which refers to the alternative approach. If the issues referred to above in respect of 5.2 are addressed this won't be a problem.	Hopefully previous comment addresses this.	See previous.
#20	Sam Hubbard	Great Yarmouth Borough Council	Section 7.4  These are different viability considerations to do with the running of an existing business rather than a development viability consideration (although there may be some overlap). This should be made clear and how and when this sort of information would be required. Unlike development viability, this type of viability evidence will be unique to the business.	Agreed. We will amend the layout of the viability section. See comment #36 and 79.	Amend layout of viabilty section.
#21	Sam Hubbard	Great Yarmouth Borough Council	Information on business rate relief, commercial attractiveness and grant funding and financial support are likely to be confidential and the guidance should make clear that this information will be treated confidentially.	Agreed. Will amend text.	Change 6.4.1 to say Details of the grants or support investigated, whether the application was successful (and if not, why not), and the impact of this funding or support on viability must be provided as part of the viability assessment, but this part of the viability assessment, in discussion with the applicant, may be confidential.  Then change 6.7.3 to say this does not mean that the information is not split out in the appraisal; just that it is not published in agreement with the Authority. Also note the reference to confidentiality in section 6.4.
#22	Sam Hubbard	Great Yarmouth Borough Council	Section 7.7 There is no detail on how existing and future demand should be assessed. Presumably existing demand could be evidenced through a marketing appraisal following the guidance in the SPD.	Noted. We will add some text.	9.4.5 The viability assessment needs to assess the current and likely future market demand for the site or property. For the existing and future demand in terms of bookings, this could be by using recent and future bookings. For future demand in terms of someone taking on the property/site, expert opinion would be useful, as well as interest in buying the property/site when it is marketed.
#23	Sam Hubbard	Great Yarmouth Borough Council	Section 7.8 If assessing the viability of an existing business, then personal circumstances will need to be taken into account.	Agreed. Remove text.	Any Issues relating to the personal circumstances of the applicant or to the price paid for the building cannot be taken into consideration
#24	Sam Hubbard	Great Yarmouth Borough Council	Section 8  The purpose of this section is not clear as it repeats some of the policies referred to earlier. Ths further confuses the situations when the guidance in the SPD will be applied.	Noted. It is a summary of policies and could go as an appendix and be cross referenced from the matrix as per row #17.	Move to appendix apart from part of the affordable housing section.

Reference	Name	Organisation	Comment	BA response	Amendments
#25	James Knight	-	1.1. The Local Plan and the draft SPD were all written prior to the Coronavirus pandemic and the resultant global economic contraction. The OBR has forecast a 35% drop in UK GDP in the second quarter of 2020, and the overall negative impact is likely to be far greater than the financial crash of 2008.  1.2. All businesses across the Broads – and particularly those in the tourism and retailsector – will be affected by this crisis, which has also come at the worst possible time of year. It is likely that many businesses will fail, and most will need to make drastic strategic and operational changes in order to survive.  1.3. The Broads Authority must play its part in rebuilding our local economy by helping to support economic development and diversification. At a time when so many businesses will be struggling to survive, it is entirely inappropriate to consider imposing the cost burdens and delays which are implicit in this draft SPD.  1.4. With this in mind, I believe that the SPD should be placed on hold until such time as the economy stabilises and recovers, and the immediate focus should be on enabling businesses to make the kind of critical changes which are going to be needed over the next 12 months or more.	Noted. These are exceptional times and we are very mindful of this and the impact it will have. The Government is making changes to the NPPG to reflect the impact of COVID19 and we will monitor these and take them on board as necessary. It is the Local Plan that sets the policy and timelines; the SPD elaborates on that.	No change to document.
#26	James Knight	-	Paragraph 57 of the National Planning Policy Framework references viability assessments as a tool for ensuring that planning obligations do not render a development unviable.	Noted	No change to document.
#27	James Knight	-	The NPPF contains an explicit presumption in favour of sustainable development, and Planning Practice Guidance expressly supports the effective use of land for deliverable uses.	Noted	No change to document.
#28	James Knight	-	Given the NPPF presumption in favour of sustainable development, it follows that the circumstances under which existing uses must be protected against development are limited. The NPPF provides the singular example of heritage assets, being assets which cannot readily be replaced.	Noted	No change to document.
#29	James Knight	-	The Broads Local Plan includes 19 policies which contain viability, marketing or rent requirements, including	Noted. This comment was submitted as part of the first consultation. Here is response from that consultation: Noted. As Mr Knight says, the Local Plan is adopted. The SPD cannot change policy - it seeks to help the implementation. As such, the SPD cannot change policy, but the comment is noted for the next Local Plan. These are important uses which contribute to the special character of the Broads and are protected under planning policy for that very reason. However, we do accept that things change and planning does not seek to stop change, but to facilitate appropriate change where it can be demonstrated that an existing use is no longer viable.	No change to document.
#30	James Knight	-	As a matter of law, planning authorities should not seek to prevent sustainable development unless there is some clear overriding factor — such as the loss of a heritage asset.  3.4. This principle could extend to include certain other assets which are objectively desirable in planning terms, in short supply and difficult to replace by virtue of their unique location (such as riverside sites). But the widespread insistence on "protecting" so many disparate uses, contrary to national planning guidance, is likely to harm the economic vitality and sustainability of the Broads	Comments noted.	No change to document.
#31	James Knight	-	It is not for planners to judge or determine the economic viability of existing land uses and businesses. The role of planners is to provide a framework by which sustainable and desirable development can be delivered, rather than blocked.	Planning is about managing the development of land and buildings in the public interest. This will include assessments of existing use.	No change to document.
#32	James Knight	-	The effect of many of the Broads Local Plan policies – coupled with the requirements set out in this draft SPD - is to create a presumption against development, unless an existing use can be proven non-viable to the satisfaction of planners. This is contrary to the principles of positive planning and the NPPF.	Noted.	No change to document.
#33	James Knight	-	Whilst it is acknowledged that the Local Plan has been adopted, local planning authorities have a duty to keep policies under review and to ensure that they are fit for purpose. SPDs play an important role in ensuring that policies are implemented sensibly and proportionately, so that planners are not expected to adhere slavishly to policies which are outdated or even misconceived.	Noted. SPDs cannot change or amend Local Plan policies.	No change to document.
#34	James Knight	-		There are effectively two types of viability covered in the Local Plan and Guide. One related to planning obligations and one relates to the viability of an existing land use. A similar comment was made as part of the last consultation. Here is the response from that consultation: Noted. Perhaps in the next Local Plan we could say 'assessment of the viability of continuing the current use' or something like that. We could also add some explanatory text along those lines in the SPD as well. In general, assessing the viability of an existing use is an accepted approach when considering change of use applications. It is noted that other respondents have commented that the document contains standard practice. The policy appraach that the SPD elaborates on is in the adopted Local Plan.	No change to document.
#35	James Knight	-	Although passing reference is made to their correct use at 4 (c) and 7.1 - 7.3, most of the guidance surrounding viability within the draft SPD is a muddle, lacks coherent structure, and focuses on proving the viability of existing rather than proposed uses.	Agreed. We will amend the layout of the viability section. See comment #20 and 79.	Amend layout of viabiliy section.
#36	James Knight	-	Section 7, in particular, drifts from viability relating to planning obligations, into the realms of grant funding and financial support for existing businesses, before finishing with proposals relating to pubs. It is unclear whether 7.7 (likely future demand for the property) relates to a planning proposal or to an existing use.	This would be for an existing use. The viability assessment in this instance is about the existing use before an alternative is considered through the application process. See response to #34 and #21 which may address this.	See #34 and #21.
#37	James Knight	-	Injanning noticies	Noted. This section is about understanding if or how the applicant put effort in to improve their situation with the current land use. For example, during the current COVD19 situation, the Government provided businesses and employees with financial support (https://www.gov.uk/government/collections/financial-support-for-businesses-during-coronavirus-covid-19) and we would expect a business to have taken up the offer of help and to show how they have done that. The same out of COVID19 situation - if there is potential assistance out there then we would expect a business to take advantage of that help before going straight to change of use. The assessment of viability is only required if proposals are contrary to planning policies to show that the existing use is not suitable/viable and act as evidence to justify a change of use.	

Reference	Name	Organisation	Comment	BA response	Amendments
#38	James Knight	-	Section 7 also confirms national planning guidance that viability assessments should be prepared on the basis that they will be made publicly available - other than in exceptional circumstances. Since it is self-evident that assessments relating to the viability of existing businesses are confidential, it seems unlikely that the NPPF expected LPAs to deploy them as a requirement of Local Plan policies.	See #21	See #21
#39	James Knight	-	Where a marketing statement is considered necessary, it is helpful for applicants to know in advance what is expected of them, and therefore this fundamental purpose of the SPD is supported.	Noted.	No change to document.
#40	James Knight	-	The marketing instructions throughout section 6 are, however, over-prescriptive, disproportionate, and over-reach anything which could conceivably be expected from a planning document.		No change to document.
#41	James Knight	-	It is unnecessary, and counter-productive, for a planning authority to seek to give detailed instructions on how to market a property. The SPD needs only feature a requirement for the applicant to use their best endeavours to market the property, and for such activities to be carried out via a suitably qualified and competent practitioner or marketing platform. Anything else will be open to justified criticism and rapidly become outdated.	Another comment received, logged in this table from an agent, states that the SPD contains standard practice. The approach as set out in this SPD is also quite similar to the Waveney Local Plan which was adopted in 2019.	No change to document.
#42	James Knight	-	In particular, the tourist accommodation section (5.2) extends beyond the ambit of planning and into private business affairs, and would almost certainly be ultra vires if imposed upon an applicant.	To prove something cannot carry on in its current use, we will need to understand why and the information requested will help inform the application.	No change to document.
#43	James Knight	-	The underlying purpose of these marketing exercises is to protect heritage or other scarce assets from being permanently lost. They are not intended to test the ability of a particular owner to sell (for example) holidays in a particular location, at a price approved by the planning authority.	If a particular scheme or use is deemed by the applicant not to be viable and they wish to change the use of the property to something that is not generally supported by policy, then the Authority will need to understand why. That is the approach set out in the Local Plan and that approach was generally rolled forward from the Development Management DPD. The SPD does not set out that the Broads Authority is to approve the price, it is about understanding how the tourist accommodation has been promoted, advertised and marketed to see if this was reasonable and the price is part of that understanding.	No change to document.
#44	James Knight	-	The extent of the marketing requirements proposed by this draft SPD may be appropriate for larger developments, but it must be borne in mind that the Broads  Authority processes a very small number of planning applications annually – the vast majority of which are minor. It is critical that any requirements imposed by this SPD should be proportionate to the scale of the development proposed. Disproportionate and unreasonable requirements such as those set out could be unaffordable by the majority of applicants and therefore open to challenge.	Agreed. Section 5.5 refers to proportionality.	No change to document.
#45	James Knight	-	Since the cost of producing and vetting the surveys and reports proposed by this SPD will be significant and, in many cases, prohibitive, the Authority should obtain likely benchmark costs, publicise them within the SPD and review them regularly.	Document sets out the principles and any figure would come outdated very quickly.	No change to document.
#46	James Knight	-	The requirement to market sites for alternative uses which are allowed by permitted development (section 5.3) seems to be illogical and at odds with the underlying reasoning behind the policies – which are intended to protect assets in their existing use. Whilst it may be the case that an applicant could change the use without consent, that doesn't necessarily make such a change desirable either for the applicant or in policy terms. It is a fundamental principle of planning that authorities must consider the application before them - not some other theoretical development which may or may not be permissible under the GPDO.	The application, if it is submitted after the marketing, will be assessed for what the applicant submits. Permitted Development exists and therefore it seems appropriate and reasonable for what PD can result in to be a consideration in marketing.	No change to document.
#47	James Knight	-	It is accepted that some other planning authorities require marketing periods of up to 12 months in the case of certain key sites, but this time period is at the absolute upper limit of common practice. The "one size fits all" approach of section 5.6 is not appropriate, and shorter marketing periods should be strongly considered, especially where it is clear that changing economic or other conditions are adversely impacting business sustainability.	The policy approach has been adopted. The SPD cannot change the Local Plan. The time period is similar to other local councils as set out in #15. When we review the Local Plan, the time period of 12 months can also be reviewed.	No change to document.
#48	James Knight	-	The removal of the proposal to increase marketing periods beyond 12 months is therefore welcomed, but does not go far enough in ensuring that marketing periods are proportionate and reasonable.	The policy approach has been adopted. The SPD cannot change the Local Plan. The time period is similar to other local councils as set out in #15. When we review the Local Plan, the time period of 12 months can also be reviewed.	No change to document.
#49	James Knight	-	SPDs should not be so prescriptive as to prevent sensible decisions on an individual case-by-case basis. A failing business may need to make urgent changes to its business model in order to survive. Spending a year proving the inevitable - potentially driving the owner to bankruptcy in the process - would not be a positive outcome for the Local Plan, when a more flexible approach could have resulted in salvation for the business and the owner.	The policy approach has been adopted. The SPD cannot change the Local Plan. The time period is similar to other local councils as set out in #15. When we review the Local Plan, the time period of 12 months can also be reviewed.	No change to document.
#50	James Knight	-	The same is true in the case of historic buildings, and lengthy marketing assessment periods may lead to further (avoidable) deterioration of the historic fabric.	Noted. See previous	No change to document.
#51	James Knight	-	The NPPF includes a presumption in favour of sustainable development.	Noted	No change to document.
#52	James Knight	-	The principle of having a guide to assist planning applicants in ensuring that applications contain all relevant information at the outset is supported.	Noted	No change to document.
#53	James Knight	-	Viability Assessments are a useful and established tool for determining an appropriate level of planning contributions for new development.	Noted	No change to document.
#54	James Knight	-	Marketing Assessments can be useful under limited circumstances in order to protect historic assets or the underlying character of culture the Broads.	Noted	No change to document.
#55	James Knight	-	The need to protect character and culture needs to be balanced against practicality and economic reality. It is not in the interests of residents, businesses or visitors for the Broads to become a decaying museum of past glories.	Noted	No change to document.
#56	James Knight	-	Notwithstanding the fact that the Local Plan has been adopted, it is still necessary to ensure that requirements placed upon applicants to demonstrate the viability of existing businesses are reasonable, proportionate and in accordance both with the NPPF and National Planning Guidance.	Noted	No change to document.

Reference	Name	Organisation		BA response	Amendments
#57	James Knight	-	The draft SPD muddles and conjoins two very different concepts of viability, mixing the viability of proposed	Noted. See #20 and #35 and #79	No change to document.
#58	James Knight	-	developments with the sustainability of existing uses.  Marketing periods and costs must be reasonable and proportionate in relation to the scale of individual applications. The costs of complying with the requirements of this draft SPD will, for most applicants, be disproportionate to the scale of the proposed development and unaffordable.	Noted	No change to document.
#59	James Knight	-	Good planning means identifying genuinely viable and sustainable uses for land and buildings - which might entail changes of use – rather than relying on public interventions and grants to maintain the status quo.	Noted	No change to document.
#60	James Knight	-	The Broads Authority must become less prescriptive and more flexible in its approach to planning, accepting that generalised policies might not be appropriate or desirable in certain locations and could result in perverse outcomes if applied rigidly.	Noted	No change to document.
#61	James Knight	-	Notwithstanding any of the above, the SPD should in any event be placed on hold until the economy of the Broads has recovered from the crippling events caused by the Coronavirus pandemic. The focus of planning officers should be on enabling any development which will contribute to the economic survival of the Broads.	Noted. See #25.	No change to document.
#62	James Knight	-	I am a Fellow of the Royal Institution of Chartered Surveyors and I have lived and worked around the Broads for all of my life. In addition to enjoying recreational boating activities, I have worked in a professional capacity advising on planning matters. During the past 17 years, I have been a Director of three successful Broads tourism businesses, each employing over 60 people, and have engaged with the planning system as an applicant on numerous occasions. One of these businesses includes a marina which operates 10 residential moorings on the southern Broads. I am a former member of the RICS Governing Council, a South Norfolk District Councillor, and an appointed member of the Broads Authority and its Planning Committee. My response to this consultation is in my capacity as a private individual, property developer and company director. I am not responding in my capacity as a member of the Broads Authority or its Planning Committee.	Noted	No change to document.
#63	Hayley Goldson	Chedgrave Parish Clerk	The content of Marketing and Viability Supplementary Planning Document (SPD) and Residential Moorings Guide was considered by Chedgrave Parish Council on 7th May 2020. I can advise that councillors support the document as long as the guidelines described in the document are adhered to (particularly in relation to residential moorings).	Support noted.	No change to document.
#64	Dean Shelton	NCC/LLFA	previous concern re Marketing and Viability have been satisfactorily dealt with within the table of comments (Reference 1 on page 3) and the LLFA have no further comments to make at this time.	Noted	No change to document.
#65	William Hollocks	Loddon Marina	Can you please give me some background on why these are being proposed as you have just produced an excellent document on the Broads Plan that went through an extensive review by every party and then the inspector for the Secretary of State and then approved at the highest level of government.	Guides and SPDs provide more detail on certain policies. For example, the moorings and riverbank stabilisation guide that we adopted a few years back and the Flood Risk SPD we have adopted all provide much more detail than would not necessary be appropriate in a Local Plan or indeed available at the time a Local Plan was produced. Policies in the Local Plan provide the hooks for the guides and SPDs. SPDs and Guides help with the implementation of policies. A Local Planning Authority does not need to produce them, but can do; they are optional, but if completed, SPDs must follow a set process	No change to document.
#66	William Hollocks	Loddon Marina	With regards the Marketing and Viability study surely this is all covered within your plan under policy DM26 and DM28 and a guideline for a acceptable procedure is under SSPUBS. On skimming through your policy your time frames and expectations on marketing are ludicrous. There has been an accepted procedure by every Planning Department Countrywide on Pubs change of use being a Camra report and viability study by an independent professional. Surely a similar procedure should be applied to boatyards as well. All that will happen is boatyards	Time frames are set out in the adopted Local Plan. As you can see at row #15 the timelines are similar to local councils and some National Parks. The requirement for the viability study to be assessed by an independent expert is accepted practice and see row #14 about what local councils do. We also received a comment from an Agent acknowledging that requiring the applicant to pay for the independent assessment of the viability study is accepted. The requirement to get a viability assessment that is related to pubs, assessed by an independent person, is part of the Local Plan – bottom of page 210. The guides and SDPs do not amend the adopted policy. It is important to note that the policy requirements for marketing, to get the viability study independently checked at the cost of the applicant and marketed for 12 months, were in the previous round of policy documents – the Development Management DPD. The current policy carries this approach on and has been found sound and the SPD elaborates on policy.	No change to document.
#67	William Hollocks	Loddon Marina	Can you please confirm that any policy you end up will be approved by the Secretary of State though his Inspector as an approved amendment to your Broads Plan. Without this as far as I can see it will be another attempt by the Planning Dictatorship to control the further deterioration of the business's on the Broads and will not be worth the paper it is written on.	These are not policies. These documents help to implement policies. Guides are not prescribed by regulations, but SPDs are. SPDs have a set procedure (see the regulations: http://www.legislation.gov.uk/uksi/2012/767/part/5/made) and the Planning Inspector is not part of the process.	No change to document.
#68	William Hollocks	Loddon Marina	By copy of this e-mail to DR Packman, Lucy as the responsible manager for navigation and bye laws on boats and Marie as the boss of the out of control Planning Department I am asking to put a stop to these amendments as it is a complete waste of money and has no justification to be in the public interest.	Noted	No change to document.
#69	William Hollocks	Loddon Marina	I am more than happy to start a campaign of getting support not for comments to the policies but to get them stopped. We are happy to lobby every Parish Council, BA members, Councils, MP's etc. I have also copied Mr Tarry as he is working with various parties to contribute to the consultation process.	Noted. But guides and SDPs are not policies. They help with the implementation of adopted policies.	No change to document.
#70	Andrew Marsh	Historic England	Thank you for consulting Historic England about the above Screening Opinion. Given the nature of the SPD and on the basis of the information provided in this consultation, we reiterate our previous comments dated 9th July 2019 that the SPD is unlikely to result in any significant environmental effects and will simply provide additional guidance on existing Policies contained within a Adopted Development Plan Document which has already been subject to a Sustainability Appraisal/SEA. As a result, we maintain our position that it is not necessary to undertake a Strategic Environmental Assessment of this particular SPD.	Noted.	No change to document.

Reference	Name	Organisation	Comment	BA response	Amendments
#71	Emily Curtis	Loddon Parish Council	LPC has no comments to make.	Noted.	No change to document.
#72	Rachel Card	NSBA	The Norfolk and Suffolk Boating Association (NSBA) thanks the Broads Authority for the opportunity to comment on the above draft planning policy document. The NSBA has no comment to make with regard to the policies in this document. Neither are there any comments in relation to the questions posed in the document.	Noted.	No change to document.
#73	Paul Harris	SNDC and BDC	The Council recognises that there are benefits to SPD, or other guides, which help applicants understand the information that a planning authority expects. This can help the effective functioning of the planning system. The Council is minded however that there is a high level of prescription within the current SPD. This may hamper the Broads Authority's ability to work proactively with applicants in a positive and creative way to secure developments that will improve the economic, social and environmental conditions of the area.	Noted. The need for marketing is set out in the Local Plan. The SPD elaoborates on policy requirements. It sets out what is expected from applications for change of use that are contrary to the general approach of the Local Plan. It is intended to help applicants do what is required. Marketing in a way as set out in the guide will indicate if a change of use is prudent. The guide/proposed amendments says that what is required will be proportionate and if a certain approach is not favoured, that can be part of the marketing strategy that is agreed with the Broads Authority. This marketing and viability work is the first step to securing a development that will do the things that are set out in the comment, if indeed the site is proven not viable for the current use or it is not sold to another operator who wishes to continue with the current use. The policy requirement to prove something is not viable and to market it is similar to that set out in the SNDC and BDC Local Plans.	Other changes may have addressed this comment.
#74	Paul Harris	SNDC and BDC	There may well be significant impacts on business, and other sectors, that will result from the measures taken in light of the current Covid-19 pandemic. As such, retaining the ability to work in positive and creative ways, which apply the flexibility built into policies that allow them to adapt to rapid change, is likely to be particularly important at the moment. To this end, the Council suggests that it would be prudent to pause the progression of the SPD until such time as the full impact of the current situation is better known. This will enable the guidance to better react to those impacts.	Noted. These are exceptional times and we are very mindful of this and the impact it will have. The Government is making changes to the NPPG to reflect the impact of COVID19 and we will monitor these and take them on board as necessary. It is the Local Plan that sets the policy.	No change to document.
#75	Paul Harris	SNDC and BDC	Taking the above as read, the Council does however welcome the deletion of references under 5.6 of the requirement for a longer marketing period in a stagnant market.	Noted.	No change to document.
#76	Paul Harris	SNDC and BDC	The Council remains concerned, as set out in its initial response, that lines 275 to 277 imply a marketing period of 15 months, i.e. it suggests remarketing the site after 3 months and that this remarketing will need to continue for at least 12 months.	15 months is not the intention. Amend text.	5.6.3. If there has not been a willing buyer/occupier in the first three months of marketing, the site/property will need to be re-advertised, using the above strategy, at three monthly intervals unless otherwise agreed with the Authority. This will need to continue for at least 12 months. This advertisement will be for a total of at least 12 months as set out in the Local Plan. for the Broads.
#77	Paul Harris	SNDC and BDC	The Council is also concerned that the SPD states marketing "must" be for a sustained period of 12 months whereas supporting text in the actual local plan, e.g. the reasoned justification under DM26, itself appear to use the term should. Must is an unequivocal statement whereas should tends to imply a degree of flexibility. The reduced flexibility here is illustrative of the Council's concerns with the SPD as currently drafted.	A search of '12 months' of the Local Plan found the following:  DM 12 supporting text says: Details should be provided of conversion costs and the estimated yield of the commercial uses, and evidence provided on the efforts that have been made to secure economic, leisure and tourism re-use for a continuous 12-month period.  DM26 says: Details should be provided of conversion costs and the estimated yield of the commercial uses, and evidence provided on the efforts that have been made to secure economic, leisure and tourism re-use for a continuous 12-month period.  DM30 policy says: Marketing evidence must be provided which demonstrates that the premises have been marketed for a sustained period of 12 months.  DM38 supporting text says: Applications for the removal of occupancy conditions will also need to be accompanied by robust information to demonstrate that unsuccessful attempts have been made, for a continuous period of at least 12 months, to sell or rent the dwelling at a reasonable price.  DM44 supporting text says: This statement should provide an assessment of the current and likely future market demand for the site or property, attempts to market it for a sustained period of 12 months, and its value.  DM48 says: This should include details of conversion costs, the estimated yield of the commercial uses, and evidence of the efforts that have been made to secure employment, recreation, tourism and community re-use for a sustained period of 12 months.  In terms of DM12 and DM26, the use of the term 'should' is in relation to providing details of the specific things listed. It does not say that the period should be sustained for 12 months. There are also four other instances of wording realted to the 12 month period that do not say should in the sentance.	No change to document.
#78	Paul Harris	SNDC and BDC	The Council's previous response also highlighted that many sites within the Broads Authority area include multiple uses. Some of these uses are core functions, important to the role, function and character of the Broads, and others are more ancillary in nature. It was recommended that the SPD should explicitly include the potential for sites to be subdivided, with its requirements only applied to those elements that are the subject of any application, rather than the whole land holding and also reflect the greater desirability of retaining those core functions. Supporting text in the adopted plan, for example under DM26, recognises the need for proportionate evidence to be submitted with an application. The SPD could usefully clarify this proportionality in the context of sites with multiple uses.	This depends on what the applicant wishes to do. The potential for such an approach may be relevant to a scheme and may be enacted.	No change to document.

Reference	Name	Organisation	Comment	BA response	Amendments
#79	Paul Harris	SNDC and BDC	As recognised in the SPD, the Planning Practice Guidance (NPPG) already contains guidance in respect of what is required in a viability appraisal and the SPD defers to this guidance. As a general observation, it would be useful clearly demarcate where, if at all, additional local information is included that should be read alongside national guidance. Section 7 mainly deals with viability assessments in the context of securing the contributions expected from development but also addresses the ongoing viability of businesses at 7.4 and public houses in particular at 7.10. Accepting that lines 23-26 of the document identify the two definitions of viability, the Council are minded that the ordering of section 7 confuses these two definitions. Setting out the guidance contained in 7.4 and 7.10 in separate sections would help to avoid such confusion.	Agreed. We will amend the layout of the viability section. See comment #20, 35 and 79.	Amend layout of viabiltiy section.
#80	Paul Harris	SNDC and BDC	taken from the section of the NPPG dealing with developer contributions rather than the wider context of the ongoing viability of a business.	Agreed. See #21.	See #21.
#81	Paul Harris	SNDC and BDC	As a minor and final point, the section and paragraph numbering within the document appears to have become misaligned.	Noted. We will check this for the next version.	Ensure check paragraph numbering.
#82	Paul Harris	BDC	where marketing and/or viability is required under the Broads Authority Local Plan. In particular, the Broads Authority should take into account whether any proposed development may help to achieve a policy outcome defined within a Neighbourhood Plan, for example the types of development supported by policies BUS1 and	Noted. As stated previously, the need to market or assess viability are set out in the Local Plan and this SPD talks about how to do what the policy requires. As and when viability is proven to be an issue and the site is marketed adequately but to no avail, then what can be done with the site is able to be discussed and indeed the policies of Neighbourhood Plans used. Neighbourhood Plans have policies that support types of development, but they don't say that policies of a LPA should be null and void.	No change to document.
#83	Jason Beck	East Suffolk Council	East Suffolk Council, Planning Policy Department would support the inclusion of a tourism section given its unique nature.	Support noted.	No change to document.
#84	Jason Beck	East Suffolk Council	On line 169 the Broads Authority poses specific questions. As stated under section 5.4 the marketing strategy should be agreed with the Broads Authority beforehand where the applicant can justify their choice in websites themselves. If attempting to define a well-known website there are companies that monitor website traffic that may give some indication.	Noted.	No change to document.
#85	Jason Beck	East Suffolk Council	In addressing the quality of marketing, the applicant should adhere as close as possible to industry standards.	Noted. The guide tries to assist and set out reasonable standards.	No change to document.



# A guide on marketing and viability assessment requirements

Consultation runs from xxx to xxxx.

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## 1. Introduction

- 2 1.1. Several policies in the Local Plan for the Broads<sup>1</sup> will require you, as an applicant or 3 agent, to carry out a robust marketing strategy campaign and/or a viability 4 assessment if your proposed scheme is promoting something different to the 5 adopted policy position. This Supplementary Planning Document (SPD) guide 6 explains what is meant by marketing and viability, and which Local Plan policies 7 have this requirement. It highlights how to carry out these processes and provide 8 information in the way the Broads Authority requires. Following this SPD guide will 9 reduce the chances of a delay in determining your application in relation to these 10 requirements.
- 1.2. 11 The Broads Authority is the Local Planning Authority within the Broads area and this 12 Supplementary Planning Document (SPD) guide applies only to land within the Authority's executive boundary. The NPPF 2019 defines supplementary planning 13 documents as 'documents which add further detail to the policies in the 14 development plan. They can be used to provide further guidance for development 15 on specific sites, or on particular issues, such as design. Supplementary planning 16 documents are capable of being a material consideration in planning decisions but 17 are not part of the development plan.' 18
- 13. The Authority considers that this (SPD) guide will help applicants consider the issue of marketing and viability in an appropriate way. The (SPD) guide should be read alongside relevant policies of the Local Plan for the Broads (adopted 2019). The (SPD) guide is a material consideration in determining planning applications. The advice and guidance herein will not add unnecessary financial burden to development; it is designed to help deliver policy requirements of the adopted Local Plan for the Broads.
- 26 1.4. In the Local Plan, we refer to 'viability assessment'. This effectively has two
  27 meanings. The first is an assessment of the viability of continuing the current land
  28 use, when a proposal is submitted to change the use. The second is to determine
  29 the level of planning contributions that might be appropriate for a proposed
  30 development whilst maintaining its viability and deliverability.
- 31 1.5. We consulted on the first draft of this document back in September 2019. We then
   32 consulted on an amended version in March/April 2020. Comments received as a
   33 result of both consultations are here xxxx for the purposes of planning committee
   34 and Broads Authority, see appendices to the committee reports.
- 35 1.6. Historic England, Natural England and the Environment Agency were asked for their
   36 opinions relating to the need for a Strategic Environment Assessment. Historic

 $<sup>^1</sup> Local Plan for the Broads: \underline{https://www.broads-authority.gov.uk/planning/planning-policies/development \\$ 

37		England replied saying 'we would advise that it is not necessary to undertake a
38		Strategic Environmental Assessment of this particular SPD'. The Environment
39		Agency said 'an SEA likely is not required'. Natural England did not respond. The SEA
40		Screening is at Appendix A.
41	1.7.	It is important to note that the Broads Authority offers a free pre planning
42		application service. We encourage and recommend all applicants take advantage
43		of this. This service will provide initial officer level thoughts on proposals. We aim
44		to provide this advice within 21 days.
45	2.	Change from SPD to Guide.
46	2.1.	Because we have changed the requirement for a marketing strategy to be provided
47		up front, and as this is really more of a guide, we consider it more appropriate for
48		this document to be a guide rather than a SPD. We would welcome any views you
49		have on this.
50	3.	Consultation
51	3.1.	This version is an amended draft version out for its third consultation. Please tell us
52	3.1.	your thoughts and suggest any changes you think would make the SPD better and
53		set out your reasons.
<i>J J</i>		set out your reasons.
54	3.2.	During the second consultation, movement and access to public venues was
55		restricted due to COVID19. We extended the consultation period twice and it ran for
56		many more weeks that originally intended. We also offered the opportunity to
57		request a hard copy of the document. Despite that, we do not think the
58		consultation was adequate so we are consulting a third time. We have assessed the
59		comments received as part of the second consultation and made amendments
60		accordingly. These amendments are shown as blue underline for additions and red
61		strikethrough for text hat is proposed to be removed.
62	3.3.	This consultation document and consultation process have been developed to
63		adhere to the Broads Authority's Statement of Community Involvement <sup>2</sup> . We have
64		updated our Statement of Community Involvement. The main changes to how we
65		intend to consult on this document are as follows:
66	•	If you wish to discuss the document, you can still call on 01603 610734 and ask to
67		speak to Natalie Beal. You can also contact Natalie Beal to request a video
68		conference appointment to talk about the document.
69	•	No hard copies will be placed in libraries
70	•	No hard copies will be in Yare House or district or county council offices.

<sup>&</sup>lt;sup>2</sup> Current Statement of Community Involvement is here <a href="https://www.broads-authority.gov.uk/">https://www.broads-authority.gov.uk/</a> data/assets/pdf file/0024/209337/Final adopted SCI formatted July 2020.pdf

- If you wish to have a hard copy, we can send this to you. This will initially be for free, but if we get many requests, we may have to consider charging for postage and printing. Please contact the number above to ask to speak to Natalie Beal to request a hard copy.
- The third consultation on this document is for 7 weeks from xxxx to xxxx. We will then read each of the comments received and respond. We may make changes if we agree with you. If we do not make changes we will set out why. The final Guide will be adopted at a future meeting of the Broads Authority. Please email us your comments: planningpolicy@broads-authority.gov.uk.
- 3.5. Information provided by you in response to this consultation, including personal data, may be published or disclosed in accordance with the access to information regimes (these are primarily the Freedom of Information Act 2000 (FOIA), the Data Protection Act 2018 (DPA), and the Environmental Information Regulations 2004). Please see <a href="Appendix B">Appendix B</a> for the Privacy Notice. We will make your name and organisation public alongside your comment.
- 3.6. Are you satisfied that this consultation has followed the Consultation Principles? If
   not, or you have any other observations about how we can improve the process,
   please contact us at <a href="mailto:planningpolicy@broads-authority.gov.uk.">please contact us at <a href="mailto:planningpolicy@broads-authority.gov.uk.">planningpolicy@broads-authority.gov.uk.</a>

# 4. National Planning Policy on viability and marketing

- 90 4.1. The National Planning Policy Guidance<sup>3</sup> (NPPG) states that: 'Viability assessment is a process of assessing whether a site is financially viable, by looking at whether the value generated by a development is more than the cost of developing it. This includes looking at the key elements of gross development value, costs, land value, landowner premium, and developer return'.
- The Local Plan for the Broads was examined under the 2012 National Planning
   Policy Framework (NPPF). However, all planning applications submitted to the
   Broads Authority will be considered against the most up-to-date version of the
   NPPF, published in 2019.
- 99 4.3. Regarding viability, the 2019 National Planning Policy Framework<sup>4</sup> (para 57) states
  100 that: 'Where up-to-date policies have set out the contributions expected from
  101 development, planning applications that comply with them should be assumed to
  102 be viable. It is up to the applicant to demonstrate whether circumstances justify the
  103 need for a viability assessment at the application stage. The weight to be given to a
  104 viability assessment is a matter for the decision maker, having regard to all the

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https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment\_data/file/740441/National\_Planning\_Policy\_F ramework\_web\_accessible\_version.pdf

<sup>&</sup>lt;sup>3</sup> NPPG on viability: <a href="https://www.gov.uk/guidance/viability">https://www.gov.uk/guidance/viability</a>

<sup>&</sup>lt;sup>4</sup> NPPF:

e viability evidence
ances since the plan
y undertaken at the
h in national planning
publicly available.'
nents can be found
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- 4.5. Whilst not necessarily National Policy, the Royal <u>Institution</u> of Chartered Surveyors
   have a guidance note<sup>6</sup> and are intending to update it.
- 4.6. Regarding marketing, the NPPF and NPPG seem to only refer to marketing relatingto the use of heritage assets (NPPF paragraph 195).

 $<sup>^{5}\,</sup>NPPG:\,\underline{https://www.gov.uk/guidance/viability\#standardised-inputs-to-viability-assessment}.$ 

<sup>&</sup>lt;sup>6</sup> Financial Viability in Planning, 1st edition <a href="https://www.rics.org/uk/upholding-professional-standards/sector-standards/land/financial-viability-in-planning/">https://www.rics.org/uk/upholding-professional-standards/sector-standards/land/financial-viability-in-planning/</a>. Please note that at the time of this consultation, this document is being reviewed. (<a href="https://consultations.rics.org/consult.ti/financialviabilitygn/consultationHome">https://consultations.rics.org/consult.ti/financialviabilitygn/consultationHome</a>)

116	5.	When do	you need to assess	marketing and	viabilitv?
	$\sim$ .	TTIICII GO	you need to docoo	TITALING CITING ALLA	* 1 G & 111 C y

- 117 5.1. If you are required to prepare a marketing and viability assessment, this should be completed before a planning application is submitted. Marketing and viability assessments carried out after an application has been submitted to justify a new use or development, will inevitably lead to a delay in determination of the application due to the sustained period required for marketing.
- 122 5.2. It will be necessary to provide information on how a site has been marketed and to assess the viability of the site in these circumstances:
  - a. When a policy of the Local Plan for the Broads requires appropriate marketing of a site (and evidence of this marketing to be provided) to assist in proving to the Broads Authority that the current use of the site is no longer appropriate.
  - b. When a policy requires the submission of viability evidence to demonstrate that a use of a site is not viable.
  - c. When a policy requires something to be provided as part of a scheme (such as affordable housing and planning obligations) and a promoter assesses the impact of this provision on the viability of the scheme.

# 6. Relevant policies in the Local Plan

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- The following policies of the Local Plan for the Broads refer to marketing/rent and viability requirements. If your scheme is promoting something different to the position set out in these policies, you will need to carry out a marketing strategy campaign and/or a viability assessment. The objective is to assess the economic viability of the existing business/use and, if necessary, market it at a reasonable price to find a new owner/occupier and retain that use.
- 139 6.2. The following table/matrix sets out which policies require marketing or viability
   140 requirements. See Appendix C for more information.

Policy	Requires marketing?	Requires viability information related to a new scheme/as a result of a policy requirement? To check if a policy requirement is not viable.	Requires viability information related to redevelopment or change of use? To check if the existing use is still viable.	Relevant section of SPD guide.
Policy DM4: Water Efficiency		<u>X</u>		<u>9.3</u>
Policy DM12: Re-use of Historic <u>Buildings</u>	<u>X</u>		<u>x</u>	<u>8 and 9.4</u>
Policy SP11: Waterside sites			<u>X</u>	
Policy DM26: Protecting general employment	<u>X</u>		<u>x</u>	<u>8 and 9.4</u>
Policy DM30: Holiday  accommodation – new provision and  retention	<u>X</u>		<u>x</u>	<u>8 and 9.4</u>
Policy DM34: Affordable housing		<u>X</u>		9.3
Policy DM38: Permanent and temporary dwellings for rural enterprise workers	X		<u>x</u>	<u>8 and 9.4</u>
Policy DM43: Design		<u>X</u>		<u>9.3</u>
Policy DM44: Visitor and community <u>facilities and services</u>	<u>X</u>		<u>x</u>	<u>8 and 9.4</u>
Policy DM48: Conversion of buildings	<u>X</u>		<u>X</u>	<u>8</u> and 9.4
Policy HOR8: Land on the Corner of Ferry Road, Horning			<u>X</u>	9.4
Policy THU1: Tourism development at Hedera House, Thurne		<u>x</u>		9.3
Policy SSPUBS: Waterside pubs network			<u>x</u>	9.4

# 7. Marketing your site/property Preparing and delivering a Marketing Strategy

- 143 7.1. Introduction
- This section sets out the detailed requirements for marketing a site to show that there is no demand for the existing use and to justify a change of use. Be aware that there are experienced organisations who can help with your marketing campaign; we suggest you seek their assistance.
- 148 7.2. The requirement to market tourist accommodation Proposals involving the potential loss of tourist accommodation.
- 7.2.1. We note that the marketing requirement is slightly different for proposals that 150 151 would result in a loss of tourist accommodation. The policy seeks marketing the 152 New tourist accommodation should be operating and available to potential 153 customers for at least 12 months to understand the demand for the accommodation. If there is sufficient evidence to demonstrate limited interest in 154 people staying at the holiday accommodation, the next stage is to market the site 155 for tourist accommodation or an alternative tourist use on the open market for a 156 157 year. Marketing the unit to another potential operators is considered a sound approach to demonstrating that holiday use is unviable in the long term rather than 158 marketing it for 12 months to sell it on the open market. 159
- 7.2.2. If you believe that your tourist accommodation is not successful or not viable enough, then we will need to understand why this is. We need to understand, in order to be successful and take into account the various costs associated with the accommodation, what % occupancy (in days or weeks in a year) is the 'break even' level. When marketing the accommodation for 12 months, we can then see how the occupancy level rates against that 'break even' level in that time.
- 7.2.3. Tourist accommodation permitted in the first few months of a calendar year may not receive many bookings for the following summer/peak period because people may book their holidays well in advance. Therefore, the 12-month period for marketing is best to start from the following December (1st) to be available for booking when people may book their holidays.
- 7.2.4. When marketing your accommodation, we would expect the accommodation to be available for rent on at least three well-known holiday accommodation websites.

  These may include Air BnB and bookings.com for example. You will need to explain and justify the websites you use. If you consider that your site should be available for rent/hire on fewer than three websites, please explain why this is the case. We would expect good quality photos posted on those websites to help the accommodation be attractive to those looking for somewhere to stay.

- 7.2.5. The price charged per night needs to be reasonable and a level that is acceptable
   and one that someone is likely to pay to stay at your accommodation. This price will
   require justifying.
- 7.2.6. The property should be able to be let for a variety of time periods (for example 1 night, 2 nights, 7 nights etc), in accordance with any planning conditions attached to the property. Again, these time periods need to be justified.
- 7.2.7. If the property is unavailable for rent during the 12 months, you need to contact the Broads Authority to discuss this. The policy does say that a <u>sustained</u> period of 12 months is required. We may require the time the property is unavailable to be added on to the end of the 12 months.
- 188 The marketing report presented to the Broads Authority at the end of the 12 month 7.2.8. 189 period will need to detail what bookings were made and for how long. The report 190 needs to say how many days or weeks in a year the accommodation was rented for 191 and how that relates to what was expected to be successful year for the 192 accommodation. This could usefully include information from the websites used to 193 advertise the property. Indeed, information of the reviews received for the holiday 194 accommodation will be of interest and relevance. If a negative review raises issues 195 that can be addressed, how have you addressed those issues?
- 7.2.9. A different approach as stated above could be acceptable, but would need agreeing
   with the Broads Authority in advance.
- 7.2.10. The rest of this section (section 6) may not necessarily apply to changes of use of
   tourist accommodation, but we advise you to speak to the Planning Team (who
   offer free pre-application advice).
- 201 7.3. Permitted Development
- 7.3.1. Permitted Development rights allow changes of certain uses to other uses, subject
   to particular criteria. As part of marketing the site, the site will need to be marketed
   and/or investigated in terms of its potential for other uses permitted by the General
   Permitted Development Order<sup>7</sup> as well as for its current use.
- 206 7.4. The marketing strategy
- 7.4.1. How you market the site will vary based on the type of premises being advertised.
   The scope of the marketing exercise and how you intend to market the site needs to
   be set out in the marketing strategy and agreed with the Broads Authority
   beforehand. This will ensure the marketing strategy meets the requirements set out
   in this SPD/section, and will avoid the need to repeat the marketing exercise should

<sup>&</sup>lt;sup>7</sup> https://www.planningportal.co.uk/info/200187/your\_responsibilities/37/planning\_permission/2

- the Authority consider the marketing is not up to standard, saving you time and money.
  - 7.4.2. The marketing strategy will need to explain why the property is being marketed and its location, a description of the site, a summary of the planning history of the site including any restrictions, how the site will be advertised and markets and guide terms. More detail is provided in the following paragraphs.
  - 7.4.3. The strategy will need to include a marketing matrix like the template below.

#### 214 Table 1

Marketing initiative	Budget (£)	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Marketing boards													
Targeting mailing													
Online advertisement													
Etc.													

### 215 7.5. How to market your site

- 7.5.1. As a minimum, the following initiatives need are expected to be used for all premises. The Broads Authority may request other ways of marketing. The strategy How you market your site will be proportionate to the site/property that is being marketed/proposed for change of use. Your strategy will need to explain how you will use the following methods in marketing your site. If you do not wish to use a particular method, you will need to fully explain and justify this in your strategy. The Marketing Strategy will be agreed with the Broads Authority in advance.
  - 7.5.2. Method of marketing and approach to advertisement
- 224 This will cover:

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- Basis of instruction sole agent or joint agent, etc. We would need to know the
   details of the agent appointed and their expertise/qualifications. If no agent was
   used, we would meed to understand why.
- Method of disposal private treaty or informal/formal bids.
- Advertisement option sale boards, internet, PR, publications, mailing, etc.

231 232		a.	A simple 'for sale' board for small commercial premises, single tourist unit accommodation and community facilities.
233 234		b.	For larger commercial units and tourist accommodation sites, larger boards giving details of the property including the guide price are required.
235 236 237 238 239		c.	Boards need to be placed so they can be seen from the main public vantage point (which could be a road and/or river in the Broads) but not so they cause obstructions or inconvenience to the public or neighbouring uses. They should also be designed and located in a way to not impact the special qualities of the Broads.
240 241		d.	Temporary 'for sale' boards do not generally require consent, subject to certain restrictions, and it is the land owner's responsibility to comply with these <sup>8</sup> .
242 243 244	7.5.4.	Ma a.	arketing particulars The details of the site need to be advertised. The Marketing Strategy also needs to explain how you will advertise these particulars.
245		b.	For a small site, this could be on the website or be a simple handout.
246 247 248 249		c.	For larger commercial units and tourist accommodation sites, which are more likely to have a regional or national audience, the particulars need to be set out in a bespoke, well-designed brochure. This needs to include layouts of the building and professional photos.
250		d.	In all cases, the following information is required:
251			Background –why the property is being marketed.
252 253			<ul> <li>Description – including details on floorspace, number of floors, layout, car parking and yard facilities.</li> </ul>
254			Internal and external photographs
255 256 257			<ul> <li>Location - including information on proximity to regional centres such as Norwich, Ipswich and Lowestoft, links to transport networks and general setting (e.g. Business Park / enterprise zone).</li> </ul>
258			Description of accommodation

7.5.3. Marketing board

<sup>&</sup>lt;sup>8</sup> The Town and Country Planning (Control of Advertisements) (England) Regulations 2007, Schedule 3, Part 1, Class 3A; 'Miscellaneous temporary advertisements'

259 260 261			<ul> <li>Terms (leasehold, freehold, long lease, etc.) - these should be flexible and consider prevailing market conditions. The length of leases should not be unduly restrictive.</li> </ul>
262			Guide price/rent
263 264			• Planning information – a summary of the existing planning use and status, history and restrictions.
265			Services and utilities
266			Energy Performance Certificate
267			Rateable value and business rates
268			VAT status
269			Legal and professional costs
270			Viewing arrangements
271			Contact information for the agent
272 273			• If an ongoing business, a summary of the trading history needs to be included.
274 275 276 277 278	7.5.5.		Vertisement in press/press release  For small commercial units, community facilities and single unit tourist accommodation, an advert is to be placed and maintained (for a period to be agreed with the Authority) in a local newspaper and estate/property agents (including with specialist trade agents if appropriate).
279 280 281 282		b.	For larger commercial units and tourist accommodation sites, specialist publications are to be used (again for a period to be agreed with the Authority) and estate/property agents (including with specialist trade agents if appropriate).
283 284		c.	Advertisements in both local and national publications should include a colour picture of the premises.
285 286		d.	For larger commercial units and tourist accommodation sites, a press release could be given to the local and regional press.
287 288	7.5.6.		line advertisement The site needs to be published on the agent's website
289		h.	Also, if for a commercial site, one national commercial property search engine.

290 291		<ul> <li>For very large commercial units and tourist accommodation parks sites, a bespoke website for the property should be created.</li> </ul>
292		d. The information set out in 8.5.4 needs to be displayed on the website.
293 294	7.5.7.	Targeted mailing  a. This would be completed by the agent.
295 296		b. They may mail their contacts and/or purchase a database of contacts and send them the details.
297 298 299	7.6. 7.6.1.	Length of marketing campaign and re-advertising  As set out in the Local Plan, the marketing of the site must be for a sustained period of 12 months at a realistic price (Appendix C).
300 301 302 303	7.6.2.	This period may have the added benefit of allowing communities time to develop community led proposals, and will also be relevant if the property has been registered as an asset of community value with Broadland District, Great Yarmouth Borough, North Norfolk, Norwich City, South Norfolk or East Suffolk Council.
304 305 306 307 308	7.6.3.	If there has not been a willing buyer/occupier in the first three months of marketing, the site/property will need to be re-advertised, using the above strategy, at three monthly intervals unless otherwise agreed with the Authority. This will need to continue for at least 12 months. This advertisement will be for a total of at least 12 months as set out in the Local Plan for the Broads.
309	<del>7.6.4.</del>	The strategy needs to address these requirements.
310 311 312 313 314 315 316	7.7. 7.7.1.	Expenditure on marketing The budget for the marketing campaign should be proportionate to the anticipated return from the property. The budget for the marketing campaign should be proportionate to the nature of the property and the interest being sold. You will be required to justify the marketing spend as being appropriate. As a guide, the budget should be about 3% of the anticipated return from the property. The strategy needs to provide details of this.
317 318 319 320 321 322 323 324 325	7.8. 7.8.1.	Guide price/rent This needs to be commensurate with the current market price for similar premises (which may reflect if the market is stagnant). To provide impartial evidence regarding viability and marketing of the property, an independent <u>assessment or</u> valuation is likely to be required. It is expected that the value of the property will be derived from a suitably qualified expert or practioner who may well be a member of RICS (Royal Institution of Chartered Surveyors) or other appropriate professional organsiation. valuation is likely to be required. It is expected that the value of the property will be derived from an expert RICS registered valuer (likely to be the

326		District Valuation Office) or accredited member of RICS (Royal Institution of
327		Chartered Surveyors). The marketing must be at a reasonable and realistic value for
328		the current permitted use class and for other permitted use classes (see 8.3) both
329		for sale and rent. The strategy needs to provide details of this.
330	7.9.	Marketing statement
331	7.9.1.	If there has been no success in selling or letting the unit after 12 months of
332		marketing, a marketing statement must be prepared and submitted with any
333		planning application for redevelopment or change of use. The marketing statement
334		should set out the following details:
335		a. The original marketing strategy as agreed with the Broads Authority (which is
336		likely to be in accordance with this SPD)
337		b. The duration and dates of the marketing campaign
338		c. The value of the property used in the marketing campaign and the justification
339		to support this value
340		d. Evidence that the marketing strategy how the marketing campaign was
341		delivered – to include photos of the marketing boards, copies of particulars,
342		screenshots of online advertisements, copies of press articles and adverts
343		e. A full record of enquiries received throughout the course of the marketing
344		campaign. This needs to record the date of the enquiry, details of the
345		company/individual, nature of the enquiry, if the property was inspected, details
346		of any follow-up and reasons why the prospective occupier deemed the
347		premises unsuitable. If any offers were rejected, the grounds on which the
348		offers were rejected must be provided. This will be subject to GDPR
349		requirements.
350		f. If the record of enquiries indicates a lack of interest during the marketing
351		campaign, the report needs to detail the measure undertaken to alter the
352		strategy campaign and to increase interest.
353	7.9.2.	The statement will need to be independently reviewed. This review will be entirely
354		at the applicant's expense.

355	8.	Preparing a Viability Assessment
356 357 358	8.1. 8.1.1.	Introduction This SPD guide gives general information about requirements for viability assessments.
359 360 361 362 363	8.1.2.	There are two types of viability assessments covered in the Local Plan and in this SPD guide. The first is related to whether a scheme can meet policy requirements like water efficiency and affordable housing. The second relates to proving if a current use is not viable when an applicant is seeking a change of use or redevelopment.
364 365	8.2. 8.2.1.	Community Infrastructure Levy (CIL) At the time of writing, the Broads Authority does not have a CIL in place.
366 367	8.3.	Viability Assessment – policy requirements like design, water efficiency and affordable housing.
368 369 370 371	General 8.3.1.	It is not intended that this SPD guide goes into detail about completing viability assessments; instead it discusses viability assessments more generally. For more detailed information, visit the NPPG: <a href="https://www.gov.uk/guidance/viability">https://www.gov.uk/guidance/viability</a> .
372 373 374 375	8.3.2.	It is important to note that the Local Plan and its policies underwent a viability appraisal <sup>9</sup> as part of the production and examination. The viability appraisal and its assumptions should be an important consideration when producing a site-specific viability assessment <sup>10</sup> .
376 377 378 379	8.3.3.	Viability assessments must now not be based on information specific to the developer, and therefore need not be treated as commercially sensitive. If commercially sensitive information is included, then it should be aggregated in published viability assessments and executive summaries.
380 381	8.3.4.	If no viability assessment is submitted then it will be assumed that the application is policy compliant and full policy ask is being delivered / not contended
382 383 384 385	Require 8.3.5.	ments of viability assessments  A independent chartered surveyor suitably qualified expert or practioner who may well be a member of RICS (Royal Institution of Chartered Surveyors) or other appropriate professional organisation, must complete the viability assessment.

<sup>9</sup> https://www.broads-authority.gov.uk/ data/assets/pdf file/0020/256115/EPS28-Updated-Viability-Appraisal-for-the-Broads-Local-

Plan-Nov-2018.pdf

10 By way of background, the Local Plan for the Broads was examined using the 2012 NPPF. It is noted that the NPPG and the new NPPF have specific requirements relating to viability appraisals and these are noted. When determining the specifics of a site-specific viability appraisal, the current NPPF and NPPG will be referred to, noting that the Local Plan was examined under the 2012 NPPF.

- 386 8.3.6. The level of detail and type of evidence and analysis presented should be proportionate to the scale and nature of the site and/or property in question.
- 388 8.3.7. The assessment must be clear and transparent, setting out robust evidence behind 389 the assumptions <u>and inputs</u> that go into the development appraisal. There must be 390 no hidden calculations or assumptions in any model or appraisal.
- 391 8.3.8. Viability Assessments need to include details of the proposed scheme including site
  392 area, unit numbers, number of habitable rooms (if residential), unit size, density and
  393 the split between the proposed tenures/uses. Floorspace figures need to be
  394 provided for residential uses (gross internal area) by tenure, and non-residential
  395 uses in gross internal area (GIA) and net internal area (NIA). Information needs to be
  396 provided relating to the target market of the development and proposed
  397 specification, and be consistent with assumed costs and values.
- 398 8.3.9. Details of the assumed development programme and the timing of cost and income inputs need to be provided.
- 400 8.3.10. Any assessments submitted needs to include an executive summary along with the 401 detailed viability assessment which clearly shows the inputs applied and the 402 outcome and should include a detailed cashflow. The information provided must be 403 able to be reviewed and interrogated without the need for additional information 404 being provided. There are several specialist appraisal models that can be used to 405 undertake the a viability apparaisal and provide the information in a suitable format including the use of Microsoft Excel. Any assessments submitted needs to include 406 an executive summary and a spreadsheet version of the viability assessment model 407 that can be opened and interrogated in Microsoft Excel and similar spreadsheet 408 software applications. We strongly recommend Homes England's Development 409 410 Appraisal Tool, an open sourced spreadsheet that anyone can use.

#### Land values

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- 8.3.11. Site promoters and developers need to ensure that the price paid for land does not negatively affect the delivery of this Local Plan's objectives. The NPPG says:
  - 'The price paid for land is not a relevant justification for failing to accord with relevant policies in the plan. Landowners and site purchasers should consider this when agreeing land transactions'
  - 'It is important for developers and other parties buying (or interested in buying) land to have regard to the total cumulative cost of all relevant policies when agreeing a price for the land. Under no circumstances will the price paid for land be a relevant justification for failing to accord with relevant policies in the plan'

8.3.12. Where land with planning permission is subsequently sold, the price paid for land should not be inflated to such an extent that it compromises the existing permission. Such land transactions should remain at a price that ensures that the development remains policy compliant.

## Affordable housing

8.3.13. Policy DM34: Affordable housing reasoned justification says that effectively, the district's percentage will be a starting point for assessment. If viability is an issue, the assessment can assess lower percentages. In assessing lower percentages, the assessment should demonstrate at what percentage the scheme becomes unviable. Any assessment should use different tenures as they have different transfer values. For example, shared equity may be 50% market value; Low Cost Home Ownership may be 80 % market value. Where a developer is suggesting a scheme is unviable and seeking to reduce affordable housing they should model the highest transfer values in order to maximise the choice. Conversely, for any market housing, the assessment will work up from zero.

#### Confidentiality

- 8.3.14. Planning practice guidance is now clear that viability assessment should be prepared on the basis that it will be made publicly available other than in exceptional circumstances. In general, viability assessments are published online (as part of the supporting documents for planning applications on the Broads Authority's website) and are kept in the planning application file with the other studies, plans and information contained within the planning application. Members of the public may ask to see these files.
- 8.3.15. In exceptional circumstances, where the publication of information would harm the competitiveness of a business due to the necessity to include commercial information unique to that business, the Authority will consider keeping some of the viability assessment confidential. In such cases, the applicant will need to provide full justification as to why the harm caused would outweigh the public interest in publishing the information.
- 450 8.3.16. Even when there are exceptional circumstances (i.e. the Authority is satisfied that
  451 the information is commercially sensitive) the executive summary should be made
  452 public. In such publications, the commercially sensitive information should be
  453 aggregated into costs in the executive summary. This does not mean that the
  454 information is not split out in the appraisal; just that it is not published in
  455 agreement with the Authority. Also note the reference to confidentiality in section
  456 9.4.11. Please see detail in NPPG Paragraph: 021 Reference ID: 10-021-20190509

457		Revision date: 09 05 2019 <sup>11</sup> entitled 'should a viability assessment be publicly
458		available?'.
459	Circum	stances
460 461	8.3.17.	Any Issues relating to the personal circumstances of the applicant or to the price paid for the building cannot be taken into consideration.
462	8.4.	Viability Assessment – change of use/conversion/redevelopment
463	Genera	l Information
464	8.4.1.	This section relates to schemes that seek a change of
465		use/conversion/redevelopment contrary to what is permitted in the local plan.
466	Require	ements of viability assessments
467	8.4.2.	A independent chartered surveyor suitably qualified expert or practioner who may
468		well be a member of RICS (Royal Institution of Chartered Surveyors) or other
469		appropriate professional organisation
470	8.4.3.	The level of detail and type of evidence and analysis presented should be
471		proportionate to the scale and nature of the site and/or property in question.
472	8.4.4.	The assessment must be clear and transparent, setting out robust evidence behind
473		the assumptions.
474	8.4.5.	The viability assessment needs to assess the current and likely future market
475		demand for the site or property. For the existing and future demand in terms of
476		bookings, this could be by using recent and future bookings. For future demand in
477		terms of someone taking on the property/site, expert opinion would be useful, as
478		well as interest in buying the property/site when it is marketed.
479	Assistir	g a business to be run in a viable manner - grant funding/financial support
480	8.4.6.	As part of the assessment, the applicant will need to demonstrate that they have
481		explored all possible options to improve the viability and sustainability of the
482		service/business. It is up to the applicant to investigate and demonstrate the steps
483		they have taken, but it could include the following. Details of the grants or support
484		investigated, whether the application was successful (and if not, why not), and the
485		impact of this funding or support on viability must be provided as part of the
486		viability assessment, but this part of the viability assessment, in discussion with the
487		applicant, may be confidential.
488		a. <b>Business rate relief:</b> The district council may provide business rate relief.
489		Owners or operators of the site in question should approach the district council

<sup>&</sup>lt;sup>11</sup> NPPG: https://www.gov.uk/guidance/viability

- to discuss the potential for this, and evidence of any such discussions with the district council will need to be provided with any planning application.
  - b. **Interventions to improve the commercial attractiveness:** The owner or operator of the site will need to provide evidence showing how they have considered reasonable interventions to improve the attractiveness of the site, and evidence if these interventions are not feasible (if that is the case).
  - c. **Grant funding and financial support:** Information showing that all available opportunities of grant funding and financial support to help retain the current use(s) have been fully explored and that none are viable (if that is the conclusion).

### Proposals relating to Public Houses

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- 8.4.7. Owners wishing to pursue other uses of a public house will need to make a planning application and submit a report undertaken by a independent chartered surveyor suitably qualified expert or practioner who may well be a member of RICS (Royal Institution of Chartered Surveyors) or other appropriate professional organisation, that meets the tests as set out in the CAMRA Public House Viability Test<sup>12</sup>. The Authority will need to verify the content of the report and may need to employ external expertise to do so. The applicant will need to meet this expense.
- 508 8.4.8. The Public House Viability Test does not seek to protect the continued existence of
  509 every pub -circumstances can change and some pubs find themselves struggling to
  510 continue. It does, however, help all those concerned in such cases local
  511 authorities, public house owners, public house users and Planning Inspectors by
  512 providing a fact-based method to rigorously scrutinise and test the future viability of
  513 a pub against a set of well-accepted measures.
- 514 8.4.9. The fundamental basis of this viability test is to assess the continued viability of a 515 pub business. The question to address is what the business could achieve if it were 516 run efficiently by management committed to maximising its success.
- 8.4.10. It is also important to note that some public houses may be listed as Assets of
  Community Value<sup>13</sup>. These are allocated as such by the District Council, in liaison
  with the Broads Authority. There are certain requirements relating to these Assets
  which can be found here: <a href="https://mycommunity.org.uk/help-centre/resources/land-and-building-assets/assets-community-value-acv/">https://mycommunity.org.uk/help-centre/resources/land-and-building-assets/assets-community-value-acv/</a>

<sup>&</sup>lt;sup>12</sup> CAMRA Public House Viability Test: <a href="https://camra.org.uk/campaign">https://camra.org.uk/campaign</a> resources/public-house-viability-test/

<sup>&</sup>lt;sup>13</sup> It should be noted that other properties/venues/sites can be allocated as Assets of Community Value. Again, see websites of our Councils.

522	Confide	<u>entiality</u>
523	8.4.11.	There may be some instances where parts of the assessments are deemed
524		<u>confidential.</u>
525	Circum	stances
526	8.4.12.	Any Issues relating to the personal circumstances of the applicant or to the price
527		paid for the building cannot be taken into consideration.
528	8.5.	Independent Review — both types of viability assessments.
529	8.5.1.	The Authority will need to verify the content of a viability assessment and may need
530		to employ external expertise to do so. The applicant will need to meet this expense.
531	8.5.2.	The independent review will assess and scrutinise the assumptions and inputs
532		applied in undertaking the assessment and give a view on whether the assessment
533		is robust. If the assessment is not considered robust, this will be discussed with the
534		applicant who may be asked to amend the assessment. Depending on
535		circumstances, the independent review may include a revised viability assessment
536		in accordance with this SPD guide and again the applicant will need to meet this
537		expense.
538	9.6	Relevant links
539	8.5.3.	The following links may contain useful information:
540	•	Financial viability in planning: conduct and reporting (rics.org)
541	•	RICS guidance note on the National Planning Policy Framework
542	9.	Summary
543	9.1.	If you intend to submit a planning application to the Broads Authority, please check
544		at an early stage whether your proposal will require marketing of the site and/or a
545		viability <u>assessment</u> . If it does, you must submit the assessment with your
546		application as the Authority cannot validate your application until the assessment is
547		received.
548	9.2.	Please note that the assessment will be treated as public information in support of
549		the application, along with all the other required documents and plans. As discussed
550		in this Guide, there could be some instances where parts of the assessments are
551		deemed confidential.
552	9.3.	During the determination of the application, the Authority will assess the
553		information you have provided against the marketing and viability requirements set
554		out in this SPD guide. It will verify the content of any viability assessments and may
555		need to employ external independent expertise to do so. As the applicant, you will
556 557		need to meet this expense. The Authority will consider the expert advice and let you know whether: (a) the assessment adequately demonstrates the argument you

have put forward; (b) further information is required; or (c) the assessment does not demonstrate the case. The application will then be determined accordingly.

# Appendix A: SEA Screening

The Strategic Environmental Assessment (SEA) Directive is a European Union requirement that seeks to provide a high level of protection of the environment by integrating environmental considerations into the process of preparing certain plans and programmes. Its aim is "to contribute to the integration of environmental considerations into the preparation and adoption of plans and programmes with a view to promoting sustainable development, by ensuing that, in accordance with this Directive, an environmental assessment is carried out of certain plans and programmes which are likely to have significant effects on the environment."

With regards to an SPD requiring a SEA, the NPPG says:

Supplementary planning documents do not require a sustainability appraisal but may in exceptional circumstances require a strategic environmental assessment if they are likely to have significant environmental effects that have not already have been assessed during the preparation of the Local Plan.

A strategic environmental assessment is unlikely to be required where a supplementary planning document deals only with a small area at a local level (see regulation 5(6) of the Environmental Assessment of Plans and Programmes Regulations 2004), unless it is considered that there are likely to be significant environmental effects.

Before deciding whether significant environment effects are likely, the local planning authority should take into account the criteria specified in Schedule 1 to the Environmental Assessment of Plans and Programmes Regulations 2004 and consult the consultation bodies.

The following is an internal assessment relating to the requirement of the Draft Marketing and Viability SPD to undergo a Strategic Environmental Assessment.

The Environmental Assessment of Plans and Programmes Regulations 2004 requirement	Assessment of the Marketing and Viability SPD	
Environmental assessment for plans and pro after 21st July 2004	ogrammes: first formal preparatory act on or	
Is on or after 21st July 2004.	Yes. The SPD will be completed in 2019.	
The plan or programme sets the framework for future development consent of projects.	No. It elaborates on already adopted policy.	
The plan or programme is the subject of a determination under regulation 9(1) or a direction under regulation 10(3) that it is likely to have significant environmental effects.	See assessment in this table.	

The Environmental Assessment of Plans and Programmes Regulations 2004 requirement  Criteria for determining the likely significant 1. The characteristics of plans and programm The degree to which the plan or programme sets a framework for projects	The SPD expands on adopted policy. It will be a material consideration in determining
and other activities, either with regard to the location, nature, size and operating conditions or by allocating resources.	planning applications. It is considered that the subject of the SPD does not negatively impact this criterion.
the degree to which the plan or programme influences other plans and programmes including those in a hierarchy	The SPD does not influence other plans, rather expands on adopted policy. That is to say, it has been influenced by other plans or programmes.
the relevance of the plan or programme for the integration of environmental considerations in particular with a view to promoting sustainable development	It is considered that the subject of the SPD does not negatively impact this criterion.
environmental problems relevant to the plan or programme	It is considered that the subject of the SPD does not negatively impact this criterion.
the relevance of the plan or programme for the implementation of Community legislation on the environment (for example, plans and programmes linked to waste management or water protection).	It is considered that the subject of the SPD does not negatively impact this criterion.
2. Characteristics of the effects and of the ar	rea likely to be affected, having regard, in
the probability, duration, frequency and reversibility of the effects	It is considered that the subject of the SPD does not negatively impact this criterion.
the cumulative nature of the effects	It is considered that the subject of the SPD does not negatively impact this criterion.
the transboundary nature of the effects	The Broads Authority sits within six districts so by its very nature there are transboundary considerations, in relation to administrative boundaries.

The Environmental Assessment of Plans and Programmes Regulations 2004 requirement	Assessment of the Marketing and Viability SPD
	It is considered that the subject of the SPD does not negatively impact this criterion. The requirements will relate to a specific scheme and site.
the risks to human health or the environment (for example, due to accidents)	It is considered that the subject of the SPD does not negatively impact this criterion.
the magnitude and spatial extent of the effects (geographical area and size of the population likely to be affected)	The SPD will cover the Broads Authority which includes 6,000 permanent residents. There are also visitors throughout the year.
the value and vulnerability of the area likely to be affected due to—  special natural characteristics or cultural heritage; exceeded environmental quality standards or limit values; or intensive land-use;	The Broads is special in its natural characteristics and cultural heritage. Unsure if standards or limits have been exceeded in the Broads Not relevant
The effects on areas or landscapes which have a recognised national, Community or international protection status.	The area to which the SPD applies is the Broads with an equivalent status to that of a National Park.

Response to consultation with Historic England, Natural England and Environment Agency:

### Historic England

In terms of our area of interest, given the nature of the SPD and on the basis of the information provided in this consultation, we would concur with your assessment that the document is unlikely to result in any significant environmental effects and will simply provide additional guidance on existing Policies contained within an Adopted Development Plan Document which has already been subject to a Sustainability Appraisal/SEA. As a result, we would advise that it is not necessary to undertake a Strategic Environmental Assessment of this particular SPD.

# **Environment Agency**

As stated, it elaborates on already adopted policy. We therefore agree with the conclusions you have drawn in that an SEA likely is not required.

595	<b>Appendix</b>	<b>B:</b> Privacy	v notice
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- 596 Personal data
- 597 The following is to explain your rights and give you the information you are entitled to under
- 598 the Data Protection Act 2018. Our Data Protection Policy is available on the Broads
- 599 Authority website...
- The Broads Authority will process your personal data in accordance with the law and in the
- 601 majority of circumstances this will mean that your personal data will be made publicly
- available as part of the process. It will not however be sold or transferred to third parties
- other than for the purposes of the consultation.
- 1. The identity of the data controller and contact details of our Data Protection Officer
- The Broads Authority is the data controller. The Data Protection Officer can be contacted at:
- 606 dpo@broads-authority.gov.uk or (01603) 610734.
- 607 2. Why we are collecting your personal data
- Your personal data is being collected as an essential part of the consultation process, so that
- we can contact you regarding your response and for statistical purposes. We may also use it
- 610 to contact you about related matters. We will also contact you about later stages of the
- 611 Local Plan process.
- 612 3. Our legal basis for processing your personal data
- The Data Protection Act 2018 states that, as a Local Planning Authority, the Broads
- 614 Authority may process personal data as necessary for the effective performance of a task
- carried out in the public interest, i.e. a consultation.
- 4. With whom we will be sharing your personal data
- Your personal data will not be shared with any organisation outside of MHCLG. Only your
- 618 name and organisation will be made public alongside your response to this consultation.
- Your personal data will not be transferred outside the EU.
- 5. For how long we will keep your personal data, or criteria used to determine the retention
- 621 period.
- Your personal data will be held for 16 years from the closure of the consultation in
- 623 accordance with our Data and Information Retention Policy.
- 624 6. Your rights, e.g. access, rectification, erasure
- The data we are collecting is your personal data, and you have considerable say over what
- happens to it. You have the right:
- a) to see what data we have about you
- b) to ask us to stop using your data, but keep it on record

- c) to ask to have all or some of your data deleted or corrected
- d) to lodge a complaint with the independent Information Commissioner (ICO) if you think we are not handling your data fairly or in accordance with the law. You can contact the ICO at <a href="https://ico.org.uk/">https://ico.org.uk/</a>, or telephone 0303 123 1113.
- 7. Your personal data will not be used for any automated decision making.

634	Appendix C: Additional requirements relating to specific
635	proposals/policies
636 637 638 639 640 641	Introduction Some schemes are specific and trigger slightly different approaches to marketing and viability. In these instances, as set out above, the approach to marketing needs to be agreed with the Authority and viability and marketing assessments will be reviewed by external expertise with the cost met in full by the applicant. The specific differences are highlighted in bold.
642 643 644 645	Economy section of Local Plan.  The reasoned justification to policy DM26: Protecting general employment says that any assessment needs to consider employment, tourism, recreational and community uses of the site.
646 647 648 649 650 651 652	'To prevent the loss of established employment sites and properties, proposals to redevelop them to uses related to community facilities or to sustainable tourism and recreation uses will only be permitted if it can be demonstrated that employment uses (uses within Classes B1, B2 or B8 of the Town and Country Planning (Use Classes) (Amendment) (England) Order 2010) are unviable. Only then will alternative uses be permitted, again subject to demonstrating that employment, tourism, recreational or community uses would be unviable'.
653 654 655 656	Heritage section of the Local Plan The reasoned justification to policy DM12: Re-use of Historic Buildings says that assessments need to consider and detail conversion costs and market for economic, leisure and tourism uses of the site.
657 658 659 660 661 662 663 664	'Applications to convert a historic building to residential use will be expected to be accompanied by a report, undertaken by an independent Chartered Surveyor, which demonstrates why economic, leisure and tourism uses would not be suitable or viable as a result of inherent issues with the building. Issues relating to the personal circumstances of the applicant or as a result of a price paid for the building will not be taken into consideration. Details should be provided of conversion costs and the estimated yield of the commercial uses, and evidence provided on the efforts that have been made to secure economic, leisure and tourism re-use for a continuous 12-month period'.
665 666 667	Tourist accommodation section of the Local Plan  Policy DM30: Holiday accommodation – new provision and retention says that the emphasis is on demonstrating no demand for tourist accommodation in the area as well as assessing the impact of a net loss of accommodation that is necessary

669	Existing tourism accommodation will be protected. Change of use to a second nome or
670	permanent residence will only be considered in exceptional circumstances where it can be
671	fully and satisfactorily demonstrated that there is no demand for tourist accommodation'
672	'To make sure new holiday accommodation is used for tourism purposes that benefit the
673	economy of the Broads, occupancy conditions will be sought to prevent the accommodation
674	from being used as a second home or sold on the open market. To ensure an adequate
675	supply of holiday accommodation is retained, the removal of such a condition will only be
676	permitted where the proposal is accompanied by a statement, completed by an
677	independent chartered surveyor, which demonstrates that it is financially unviable or <b>that</b>
678	any net loss of accommodation is necessary to allow appropriate relocation or
679	redevelopment'.
680	Affordable Housing policy
681	Policy DM34: Affordable housing reasoned justification says that effectively, the district's
682	percentage will be a starting point for assessment.
683	'The independent review process will require the applicant to submit a site-specific viability
684	appraisal (to include a prediction of all development costs and revenues for mixed use
685	schemes) to the Authority's appointed assessor. They will review the submitted viability
686	appraisal and assess the viable amount of affordable housing or the minimum number of
687	market homes needed to cross subsidise the delivery of affordable housing on a rural
886	<b>exceptions site.</b> This review shall be carried out entirely at the applicant's expense. Where
689	little or no affordable housing would be considered viable through the appraisal exercise,
690	the Authority will balance the findings from this against the need for new developments to
691	provide for affordable housing. In negotiating a site-specific provision with the applicant,
692	the Authority will have regard to whether or not the development would be considered
693	sustainable in social terms'.
694	Converting buildings
695	Policy DM48: Conversion of buildings reasoned justification says that assessments need to
696	consider and detail conversion costs and commercial yield and consider proposals for
697	economic, commercial, leisure and tourism uses.
698	'Residential conversions may be appropriate for some types of buildings and in certain
699	locations, providing that it has been demonstrated that a commercial or community use of
700	the building is unviable and that the building is of sufficient quality to merit retention by
701	conversion. Applications to convert a building outside of a development boundary to
702	residential use should be accompanied by a report undertaken, by an independent
703	Chartered Surveyor, which demonstrates why employment, recreation, tourism and
704	community uses would not be viable due to inherent issues with the building. This should
705	include details of conversion costs, the estimated yield of the commercial uses, and

706 707	evidence of the efforts that have been made to secure employment, recreation, tourism and community re-use for a sustained period of 12 months'.
708	Rural enterprise workers dwellings
709	Policy DM38: Permanent and temporary dwellings for rural enterprise workers addresses
710 711	what to do if the condition relating to a rural enterprise dwelling is proposed to change to make it market residential.
712	'Should a new dwelling be permitted under this policy, the Authority will impose a condition
713	restricting its occupation to a person (and their immediate family) solely or mainly
714	employed in agriculture, forestry or a Broads related rural enterprise, as appropriate.
715	The removal of an occupancy condition will only be permitted in exceptional circumstances
716	where it can be demonstrated that:
717	a) There is no longer a long-term need for the dwelling on the particular enterprise on
718	which the dwelling is located; and
719	b) Unsuccessful attempts have been made to sell or rent the dwelling at a price that
720	takes account of the occupancy condition
721	Applications for the removal of occupancy conditions will also need to <b>be accompanied by</b>
722	robust information to demonstrate that unsuccessful attempts have been made, for a
723	continuous period of at least 12 months, to sell or rent the dwelling at a reasonable price.
724	This should take account of the occupancy condition, including offering it to a minimum of
725	three local Registered Social Landlords operating locally on terms which would prioritise
726	its occupation by a rural worker as an affordable dwelling, and that option has been
727	refused. With regards to criterion j), unless there are special circumstances to justify
728	restricting the dwelling to the particular enterprise where the dwelling is located, an
729	occupancy condition is likely to allow occupation by other workers in the locality. In this
730	case it should be considered whether there is other demand locally, not just whether the

demand for this particular enterprise has ceased'.